



2020 Annual Mission Report

As difficult as life may be,
there is always something
we can do.

One, remember to look up
at the stars instead
of down at your feet.

Stephen Hawking







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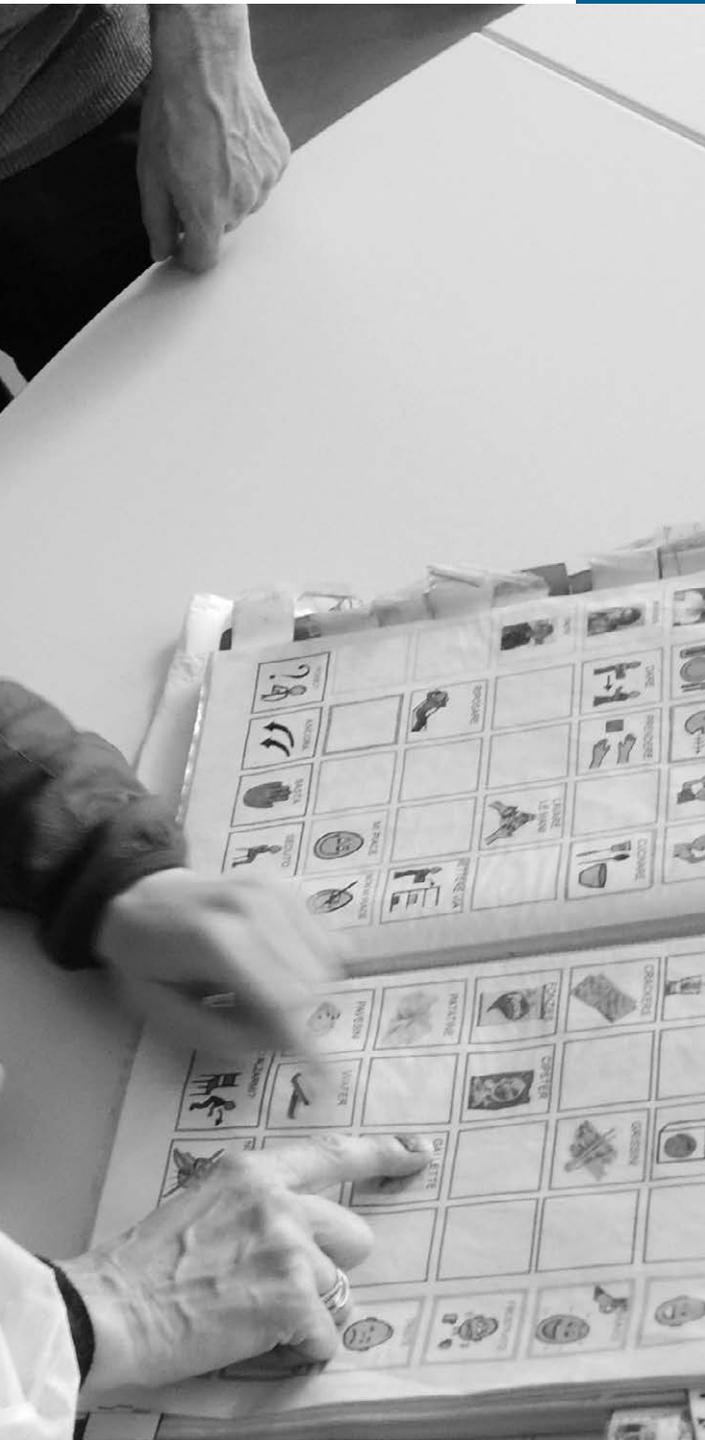
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To handle yourself,
use your head;
to handle others,
use your heart.

Eleanor Anna Roosevelt



Introduction

Message from the President
of the Allianz UMANA MENTE Foundation

Message from the President
and the CEO of Allianz S.p.A.

Foreword by the Vice President and General Secretary
of the Allianz UMANA MENTE Foundation

Message from the President of the Allianz UMANA MENTE Foundation



As every year, the Allianz UMANA MENTE Foundation Annual Mission Report is an important occasion for analysing and assessing our efforts made in the previous year, representing the activities and results achieved in 2020 in a perspective of transparency and accountability, sharing detailed information with all stakeholders and consequently increasing the awareness of the mission of our Foundation.

The Foundation has among its goals spreading a culture of solidarity and sharing, helping to create the conditions for not leaving anyone behind and supporting those who are in difficult situations or experiencing hardship, in the spirit of focussing on projects which provide tangible solidarity, replicable and scalable, as well as measurable in their impact and effectiveness.

For these reasons, I believe that the Annual Mission Report is a precious document, which records step by step how projects helping the communities towards which we direct our actions and our resources come to life.

It is also very satisfying to review here - well represented with images and graphics - all the planning in 2020 that we have managed to "get on the ground", behind which there is an enormous effort made by the team of experts and professionals at the Foundation, who I would like to thank, as well as extending sincere gratitude to the members of the Management Board and the Board of Auditors, to the employees of the Allianz Group who, donate their professional skills over the year, to all the Third Sector entities that cooperate with us, and to everybody who has motivated us in making the commitment you will read about in this Annual Mission Report.

In the following pages, we therefore wish to share with our readers the commitment of the Foundation over the course of a year which required an additional effort to help the people most affected by the economic and social consequences of the pandemic that broke out in the first months of 2020 and which, unfortunately, is still with us as I write this message. Faced with many situations in the non-profit world, which have experienced an increase in requests for support in the face of a decrease in available resources, we have immediately redefined our objectives to guarantee immediate help to the entities we work with.

Specifically, we worked alongside selected Third Sector partners in support of those who found themselves in difficulty due to the health emergency. Thanks to our contribution, some organisations have found innovative operating methods, while other entities have been able to get ahead of their operating costs.

To name just a few of the projects implemented in response to the health emergency, we offered immediate help to many families to fight growing food poverty; we financed the purchase of health and personal protective equipment and made support services available via web. We have also facilitated the digital reorganisation of entities through guaranteeing tele-rehabilitation services and telephone support and helped children to continue their treatment schedules at certain hospitals.

We also took action, with habitual effectiveness and pragmatism, to bring - as far as possible - relief in complex situations, promoting the autonomy and awareness of those who have always been at the centre of our activity: young people from disadvantaged backgrounds, helping them enter the employment world and people with disabilities offering support and closeness with targeted projects.

This Annual Mission Report therefore documents the ability to adapt our mission to a context that changed so rapidly and dramatically. Even in a difficult year like 2020, the Allianz UMANA MENTE Foundation is proud to have supported 1,955 people in various situations of need, thus bringing the total number of persons assisted since its foundation in 2001 to 63,630, thanks to an important collaborative effort with numerous non-profit organisations.

Enjoy the reading!



Maurizio Deyescovi
President
Allianz UMANA MENTE Foundation

Message from the President and the CEO of Allianz S.p.A.



For decades, Allianz has shared the vision that encourages businesses to go beyond just economic and financial data and include the achievement of social and environmental goals among the results.

In other words, a company capable of creating wealth and, at the same time, placing the focus on the socio-environmental context in which it operates to satisfy the interests of numerous stakeholders with which it comes into contact is considered virtuous.

We, too, are personally convinced that corporate responsibility is a tool capable of increasing competitiveness and contributing to the creation of value. Being socially responsible means, in addition to having an impact on civil society, increasing one's credibility,

consolidating relationships with stakeholders and profiling one's reputation from a sustainable perspective, avoiding risks and also seizing new business opportunities.

Large human organisations, such as businesses, and especially those such as Allianz, which operate in many countries around the world, play a primary role in adopting social responsibility policies with the aim of guaranteeing truly sustainable development.

Increasingly more often we ask ourselves about ways in which businesses can contribute to creating a better world: being socially responsible, in fact, means that abstract declarations of principles and values are not enough. On the contrary, a daily commitment is necessary, the result of a precise managerial direction and a corporate system organised for this purpose. Above all, it is necessary to incorporate ESG principles into the insurance and financial core business, a path that the Allianz Group has been on for several years.

The numerous Corporate Social Responsibility projects that Allianz implements in Italy in various areas, spanning the arts and culture, sports, education and the integration of young people into the employment world, as well as environmental projects, fall within this logic. In the more strictly social sphere, the main expression of our commitment is the Allianz UMANA MENTE Foundation, created in 2001 to support weak people in Italy - our country - with targeted and professionally managed projects.

As we know, 2020 has been a difficult year for everyone. A year that has called us, due to the pandemic, to take action in the social area with great determination and timeliness. In addition to the direct action taken by Allianz S.p.A. alongside the Municipality of Milan and the

Municipality of Trieste, as well as the Region of Lombardy for the setting up of the Fiera Milano Hospital dedicated to Covid, next to our headquarters, the Foundation, led by President Maurizio Devescovi, has given priority to the provision of immediate aid in support of some Italian non-profit organisations and to the families who have suffered most - and continue to suffer - the economic and social repercussions of this health emergency.

By leafing through the pages of this Annual Mission Report, it is possible to fully grasp the work undertaken in 2020 by the Foundation, the projects that have been implemented to strengthen social cohesion, in addition to the working method adopted by the Foundation, underpinned by passion, solidarity and the definition of clear, planned and measurable objectives.

These are extraordinary results, which motivate us to renew our firm support for the work of our corporate foundation. Our personal thanks go to those who help the Foundation in implementing a philanthropic commitment of the highest level, of which we are all proud.



Claudia Parzani
President
Allianz S.p.A.



Giacomo Campora
CEO
Allianz S.p.A.

Everything can change ...

At the end of 2019, 2020 promised to be a year brimming with already planned activities, projects and cooperation capable of setting the philanthropic approach of the Allianz UMANA MENTE Foundation apart. But 2020 had a dramatic and unexpected event in store for us: Coronavirus.

After initial disorientation, we reorganised our daily life to manage our projects remotely. Of course, we had to suspend all projects involving the gathering of people, but we were confident we could cope with the events of a traumatic year and this sentiment prevailed.

The Allianz UMANA MENTE Foundation therefore revised its modus operandi, inspired by a new organisation of its work, capable of offering effective responses to new needs, but without changing its identity.

The first step was to lead all the non-profit organisations with which the Foundation worked or should have worked in 2020, by the hand, helping them to understand and define new methods for implementing projects and providing support. The goal was **not to abandon anyone**, with the ambition of always being able to provide new and targeted answers to the critical issues that quickly arose. Thus, we started to redesign new projects, suitable for tackling the pandemic situation, creating new and strong partnerships, primarily with the Allianz Group.

Real teamwork allowed many people and children with disabilities, disadvantaged teens and young people and their families to receive **direct support** and **concrete help**. Even in the past difficult year, Allianz UMANA MENTE Foundation contributed to enhancing the quality of life of many people.

The 2020 Annual Mission Report offers a snapshot of all this activity, telling and sharing the unique story of each strategy, project and the underlying thinking and reasoning: a story whose protagonists change, but in which the desire not to give up and to look forward is always evident; confident that, as Albert Einstein said, "It is in the crisis that inventiveness, discoveries and great strategies are found".

The Annual Mission Report aims to describe the institutional activity of the Foundation through both qualitative and quantitative information on the various projects undertaken. The reporting system aims to convey the value generated by the decisions and action of the Foundation in an immediate, clear and "empathetic" way, while maintaining rigour and completeness that has always been key to the Foundation's ethos. Also this year, we wanted to keep the "storytelling" approach used to describe the projects, for which ex post indicators have been provided.

The volume is illustrated by photographs for the projects implemented, which describe well what was achieved over the year. For each project,



the relevant United Nations' **Sustainable Development Goals** (SDGs) are shown. The SDGs are a series of 17 objectives agreed by the United Nations to resolve a broad range of economic and social development issues, such as poverty, hunger, health, education, climate change and many other topics.

To make it possible to relive, or experience for the first time this unusual 2020, in addition to the Annual Mission Report, brief **scientific insights** have been included on specific projects and, as already experimented last year, a **video** was made: a story in images and words capable of reliving the experience of the many activities described in these pages, which we have organised as follows.

After the institutional messages, the first section of the Annual Mission Report presents the Foundation's identity and objectives.

The second section describes the Foundation's governance, its integration within the Allianz Group and provides an assessment of its impact.

The third part, which illustrates the year's operations, is in turn divided into five sections, each dedicated to a specific area of commitment: projects concerning job placement, social farming, art and culture, sport projects and, lastly, projects in response to the Covid-19 emergency.

The fourth section reports on the monitoring of the projects that are still in progress and follow-up on completed projects.

The fifth section presents the annual financial statements and accounts and the report of the Board of Auditors.

This year, once again, we would especially like to thank all the people who, day after day, in their various ways and particular roles, contribute to the work of the Foundation.

Thank you everyone!
Together we make a difference.


Monica Esposito
Vice President

Allianz UMANA MENTE Foundation


Nicola Corti
Secretary General

Allianz UMANA MENTE Foundation



The most wonderful
human work
is to be useful
to others.

Sophocles



Identity

- About us
- Strategic goals
- Where we are active
- The Leitmotif
- Governance
- The Staff
- Assessment and Impact

About us

Allianz UMANA MENTE is the Foundation of the Allianz Group established in 2001 to operate professionally in the social welfare sector, one of the first business foundations and today among the most recognised in the Third Sector.

Among its strategic objectives, the Foundation considers the objective of shared value to be the most important: shared value means building projects starting from the social and local area context in which they are placed.

The Foundation supports Italian non-profit organisations and develops its own projects with the aim of offering tangible and effective responses to local welfare needs.

For this reason, it supports enduring projects that improve the social reality in question and aim at a better quality of life for the most fragile social groups.

Strategic goals

Generate value to be shared with the highest number of stakeholders.

The Foundation has always focused on two categories of beneficiaries:

- Children and young people: to help them as they grow up by contrasting their disadvantaged backgrounds and enhancing their talents and ambitions.
- People with disabilities: to foster social inclusion and participation and implement all conditions so that disability is alleviated and may thus become a resource.

A number of "cross-sector" projects cover both categories of beneficiaries.

Where we are active

During 2020, the Foundation focused its attention on the sectors of action established in its guidelines, that is:

1. Job placement

Understanding that work plays a fundamental role in the development of an individual's identity and personal realisation, the Foundation supported projects designed to facilitate entry to the job market by young people from disadvantaged social and family backgrounds, enabling them to achieve conditions for a more immediate transition into adult life.

2. Social Farming

Social farming is a tool for contributing to host, help, train and integrate people at risk of exclusion. The projects supported in this area were designed to help disadvantaged individuals in society, in part through contact with local welfare policies.

3. Culture and Art

Art can be a mean of expression that testifies the value of diversity, but it can also be a tool to educate, raise awareness and create empathy.

4. Sport

Sport is a preferential area for building peer relationships and sharing personal abilities, where the differences between disabled and non-disabled people can be reduced. The Foundation supported projects that enhance and use sport as a tool for integration and inclusion.

The Leitmotif

"Philanthropy without limits" was the leitmotiv launched in 2019 and confirmed also for 2020. The Foundation projects were designed to overcome all barriers and boundaries, enabling apparently unachievable dreams to come true. All this was possible thanks to the methodological model the Foundation has always adopted: a functional synergy between method and passion, mind and heart, where every aspect is evaluated by a MENTE (MIND) that is moved by UMANA (HUMAN) reason.

And, even in 2020, the Coronavirus did not impose limits on us. In fact, we have redefined our work to offer answers to new needs.

The Allianz UMANA MENTE Foundation Governance

PRESIDENT

Has legal representation in dealings with third parties.

Maurizio Devescovi

Allianz S.p.A. General Manager.

VICE PRESIDENT

Performs the duties of the President in the event of absence or impediment.

Monica Esposito

Head of Institutional Events & Sponsorships at Allianz S.p.A.

SECRETARY GENERAL

Supervises the management of the Foundation's activities and participates in the Steering Board and Management Board's meetings.

Nicola Corti

STEERING BOARD

Approves the Foundation's objectives and programmes proposed by the Management Board and verifies the overall results of operations.

Members:



Maurizio Devescovi



Monica Esposito



Giuseppe Vita

Former President of UniCredit S.p.A.

MANAGEMENT BOARD

Provides operating and non-operating management of the Foundation and, specifically, approves or rejects projects.

Members: Maurizio Devescovi and Monica Esposito.

Non-executive members of the Board are:



Giorgio Fiorentini

Lecturer in Business Studies, Director of the Master in Not Profit Entities Management programme, SDA Bocconi School of Management, Milan.



Adriano Propersi

Lecturer in Business Studies, Politecnico di Milano and Università Cattolica del Sacro Cuore.



Aurelia Rivarola

Child Neuropsychiatrist, Vice President and Manager of the Augmentative and Alternative Communication Sector of the Benedetta D'Intino Centre, Milan.

BOARD OF AUDITORS

Technical-accounting advisory body to the Foundation.

Members:



Fabrizio Carazzai (Chairman)



Marco Luigi Brughera (Auditor)



Giorgio Picone (Auditor)

SUPERVISORY BODY

This body supervises compliance with and the effectiveness and updating of the Organisation, Management and Control Model adopted by the Foundation. It has independent powers of action and control, pursuant to Italian Legislative Decree No. 231/2001.

Members:

Fabrizio Carazzai



Jonathan Pifferi
Project Manager

**Mawuko Assiom
Houedjakou**
Project Manager

Nicola Corti
Secretary General

The Foundation's Staff

Assessment and Impact

Over the years, the Allianz UMANA MENTE Foundation has consolidated a specific method to measure the changes generated by the projects it supports, which begins with a careful analysis of social needs and a detailed assessment of the organisation and the relevant proposed project.

The partnership established with the non-profit organisations envisages managerial support and sharing

of objectives. On a regular quarterly or six-monthly basis, the Foundation monitors projects to assess how they have benefited the users involved. At the end of funding, the Foundation also assesses the sustainability and replicability of projects and their social impact. For certain projects, the Foundation employs purpose-specific assessment tools using a qualitative and quantitative methodology and involving other scientific partners if necessary.

	Since 2001	In 2020
Funded projects	258	16
Supplemental funding to concluded projects	65	1
Disbursements to projects (€)	37,117,889	892,515
Supplemental funding to projects (€)	4,605,243	21,732
Project beneficiaries	63,630	1,955

Fundraising actions through philanthropic intermediation



To help donors, Allianz UMANA MENTE Foundation works with Italia per il Dono Onlus – F.I.Do, a non-profit foundation and a philanthropic intermediary active in Italy and

abroad, established by Allianz UMANA MENTE Foundation in 2014. At F.I.Do. various funds have been set up dedicated to the Allianz UMANA MENTE Foundation projects, to

which donors may contribute, taking advantage of the relief established for donations.

Fund name	Description	Donations in 2020 (€)	Disbursements in 2020 (€)	Donations since establishment of the fund (€)	Disbursements since establishment of the fund (€)	Number of donations since establishment of the fund	Number of donors since establishment of the fund
"Impariamo dall'eccellenza" fund	The fund supports the "Impariamo dall'eccellenza" (Learning from excellence) project	31,000.00	-	187,260.92	251,113.00	338	217
"Umanamente Felice" fund	The fund supports the "L'Orto e l'aia nel Borgo" (The Village Vegetable Garden and Farmyard) project	30,195.00	57,758.36	316,719.04	281,322.36	285	173
"EsprimiamociAll! Charity Events" fund	The fund supports those projects of the Foundation that use art as a medium for promoting social inclusion.	13,600.00	156,022.4	702,084.40	453,264.40	1,129	744

In 2020, these funds were closed after having achieved their social purpose

Fund name	Description	Donations in 2020 (€)	Disbursements in 2020 (€)	Donations since establishment of the fund (€)	Disbursements since establishment of the fund (€)	Number of donations since establishment of the fund	Number of donors since establishment of the fund
"Allianz Stadium Hospitality" fund	The fund allowed linking the Allianz Stadium Hospitality project to an act of solidarity.	CLOSED	CLOSED	15,280.00	12,752.00	90	74
"Durante e Dopo di Noi" fund	The fund supported projects with the aim of developing policies linked to the "Durante e Dopo di Noi" project	CLOSED	10,000.00	41,914.00	20,219.00	3	3



Solidarity is
the one investment
that never fails.

Henry David Thoreau



Operations

2020  Watch the video on website umanamente.allianz.it

2020 - dates

2020 - in numbers

2020 - stakeholders

Approved projects and activities in 2020

JOB PLACEMENT

Learning from Excellence Training

TutorialMe - Learning from Excellence

TutorialMe - Managing Disability

Youth in Action 2020 and the VolontariaMente Project

SOCIAL FARMING

The Vegetable Garden and the Farmyard at the Borgo and Vi.Ve.

ART AND CULTURE

Concert for Italy

BackUp

A Peepshow for Cinderella

Allianz Diversity Day and International Day of Persons with Disabilities

SPORT

Volley4all

PROJECTS IN RESPONSE TO THE PANDEMIC

Support in an emergency

For a sustainable life in times of and beyond Coronavirus

Let's offer them even greater protection

Crossing the desert

An emergency within an emergency

A home and a smile are already remedies

Let's raise up the Third Sector

The Allianz Group Christmas: the ConcretaMente Project

A contribution to supporting care-leavers ice cream parlours

OTHER PROJECTS IN 2020

Dynamo Camp online

UMANA MENTE session 2020

MamHabitat

Communicating early on, not to grow up alone

Hol4All

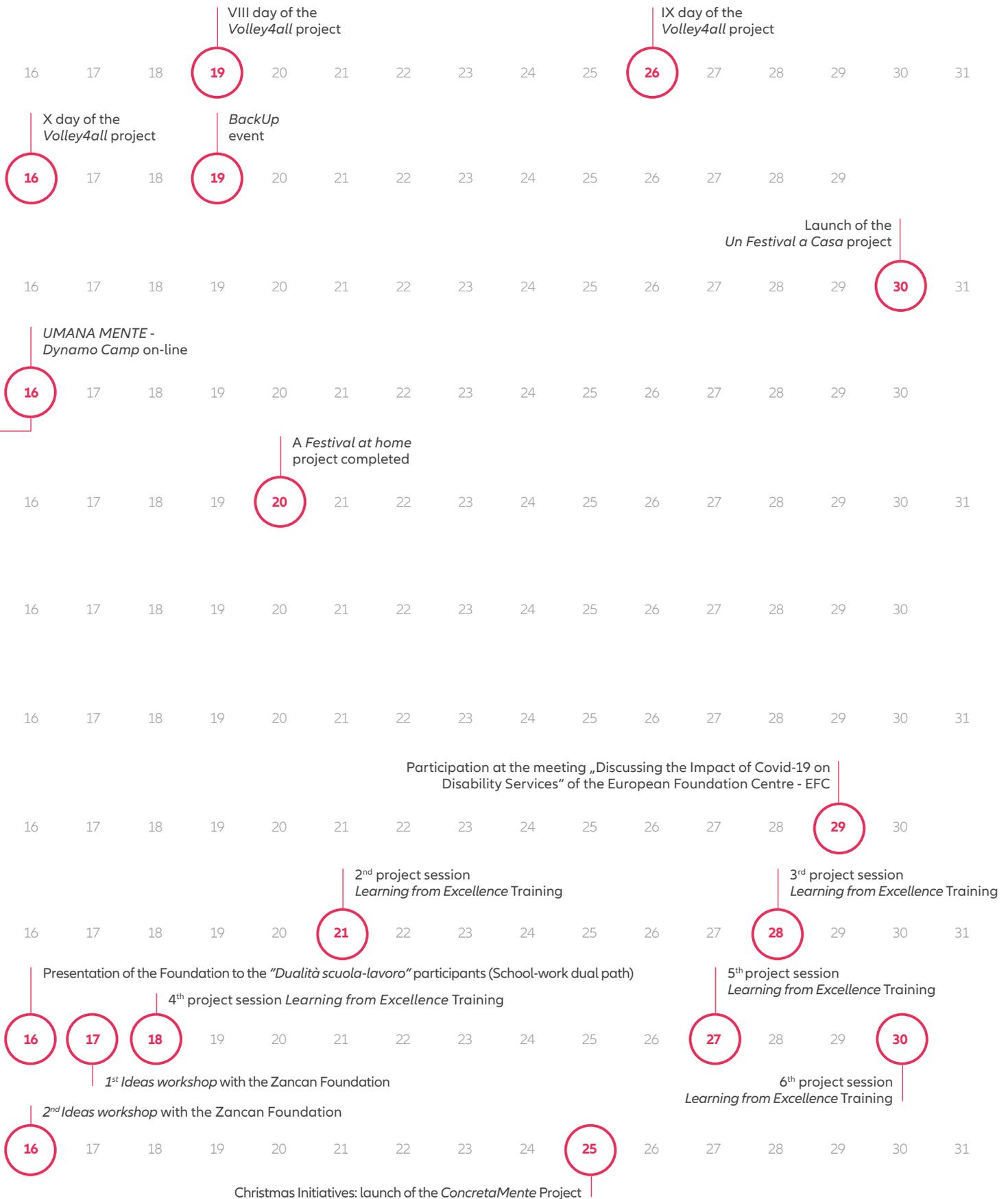
Post-diagnosis Centre

Allianz UMANA MENTE Home

2020 dates

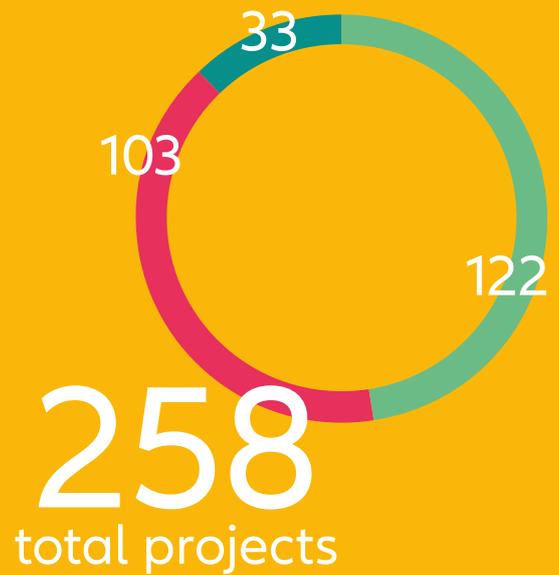
JAN	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
FEB	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
MAR	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
APR	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
MAY	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
JUN	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
JUL	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
SEPT	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
OCT	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
NOV	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
DEC	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15

Allianz Group volunteer selection for *DynamoCamp* (14 Feb)
 Delivery of Easter gift *The Right Box* (11-12 Apr)
 Project Workshop *Youth in Action* (8-10 Jun)
 Project Award Event *Youth in Action* (2 Jul)
 National preview of the show *A Peepshow for Cinderella* (3-4 Sept)
 Concert for Italy (13 Sept)
 1st project session *Learning from Excellence Training* (15 Oct)
 Presentation of *TutorialMe – Managing Disability* at the International Day of Persons with Disabilities (3 Dec)
 The Foundation's new website went on-line (3 Dec)



2020 in numbers

Projects approved by sector (2002-2020)



Projects funded in Italy (2020)



6

Projects impacting
all regions, including:

- 1
- 3
- 2

- Disability projects
- Children and young people projects
- Cross-sector projects

2020 stakeholders

1,220

Total volunteers (2002-2020)

Allianz Group volunteers that have taken part in the Foundation's projects over the years. In 2020, no volunteers took part in any project.

Beneficiaries 2020

1,955

people

642
People with disabilities

198
Relevant parents and adults involved in disability projects

521
Disadvantaged children and young people

18
Relevant parents and adults involved in disadvantaged children and young people projects

576
People involved in cross-sector projects

Project beneficiaries (2002-2020)



17,725 People with disabilities

15,951 Relevant parents and adults involved with disability

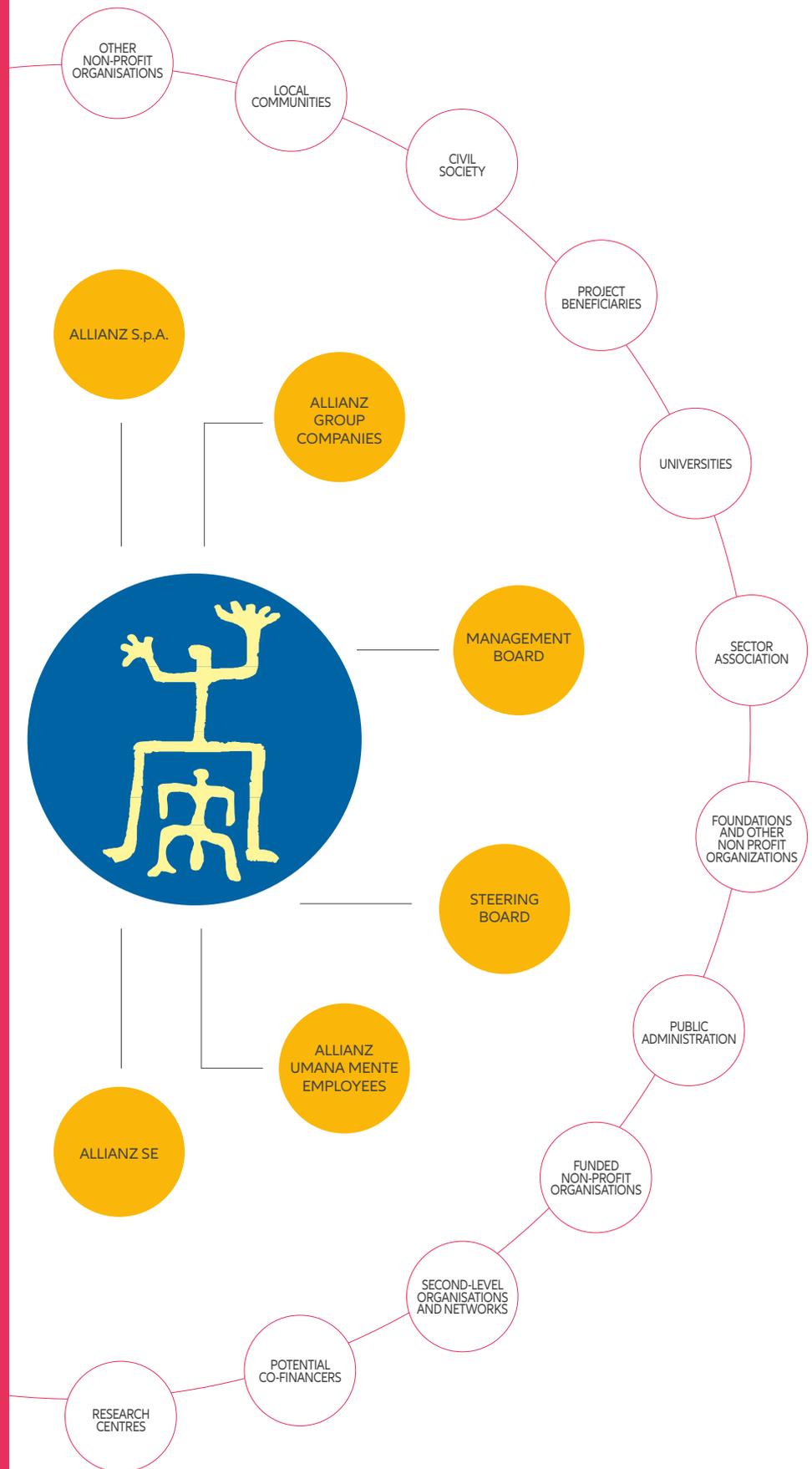
17,460 Disadvantaged children and young people

6,961 Relevant parents and adults involved with disadvantaged children and young people

5,533 People in cross-sector projects

Stakeholders

The Foundation wants to be a meeting point bridging the situations within the Allianz Group and outside situations, involving: non-profit organisations, local communities, civil society, project beneficiaries, universities, trade associations, foundations and other non profit organizations, the public administration, funded non-profit entities and second-level entities and networks, as well as potential co-financers and research centres.





Non esiste
crescita se non a

contatto con il
prossimo.



After the verb "love",
the verb "help"
is the most wonderful
word in the world.

Anonymous



Approved projects and activities in 2020

Job Placement

Social Farming

Art and Culture

Sport

Projects in response to the Pandemic

Other Projects



Learning from Excellence Training



Strategic goal
Children and young people



Location
National



Organisation
Various entities



Amount (€)
3,813



Start date
October 2020



Duration
2 months

In 2020, following the health emergency, the Foundation reshaped the project Learning from Excellence, which was held through video lessons focussing on job placement and the food service and hospitality sector.

Thus Learning from Excellence Training was launched, a selection of on-line training courses, completely free, held by human resources professionals and experts in the hospitality sector.

The project took place in October and November. Initial lessons focused on the tools necessary for a first approach

with the employment world, such as writing a curriculum vitae, preparation for a job interview, the importance of networking and the most suitable tools for finding a job. The second cycle of lessons involved the participation of important hospitality professionals, who recounted their personal stories, their experiences and gave valuable advice to the young trainees.

Learning from Excellence Training was made possible thanks to the co-operation of: Mandarin Oriental Milano, Adecco SpA, Relais & Châteaux, Orienta - Employment agency and Ambasciatori del Gusto.

Nasce **Impariamo dall'eccellenza Training**

Fondazione Allianz UMANA MENTE offre una selezione di corsi di formazione on-line dedicati all'inserimento lavorativo nel settore alberghiero e della ristorazione, grazie alla collaborazione di esperti del settore.

GIOVEDÌ 15 OTTOBRE

IL C.V. IN TEMPO DI COVID-19

Babila Bruni e Gaia Balzano, HR Specialist
Mandarin Oriental Milano

MERCOLEDÌ 28 OTTOBRE

TROVARE LAVORO CON IL NETWORKING

Marco Vigni, HR Specialist
Orienta – Agenzia per il lavoro

MERCOLEDÌ 21 OTTOBRE

DIGITAL RECRUITING

Raffaella Aimasso, HR Specialist
Adecco e Relais & Châteaux

MERCOLEDÌ 18 NOVEMBRE

ACCOGLIENZA: SINERGIA
IMPRESINDIBILE DELLA RISTORAZIONE

Franca Di Mauro
Ambasciatrice del Gusto
Patron e sommelier del Ristorante
il Cellaio di Don Gennaro, Vico Equense

VENERDÌ 27 NOVEMBRE

LA FIGURA MODERNA
DELL'EXECUTIVE CHEF

Salvatore Bianco
Ambasciatore del Gusto
Executive Chef de Il Comandante,
ROMEO Hotel, Napoli

LUNEDÌ 30 NOVEMBRE

L'ARTE DELL'OSPITALITÀ

Ines Ouerghemmi

Governante,
Relais & Châteaux Hotel Borgo San Felice

MARTEDÌ 1 DICEMBRE

IL FRONT OFFICE: CAPIRE L'OSPITE
È L'INGREDIENTE NECESSARIO

Matteo Terzuoli
Front Office Manager
Mandarin Oriental Milano

Per informazioni e iscrizioni:
info@umana-mente.it;
Tel. 02 7216 2669

Non profit organizations that took part in the lessons:
Cometa Formazione;
Cooperativa Sociale Galdus; Cooperativa Sociale Innovazione Lavoro
Apprendimento Lavoro Lombardia - IAL;
Cooperativa Sociale Immaginazione e Lavoro; Cooperativa Sociale In-Presa.



Fondazione Allianz
UMANA MENTE con il contributo di



Adecco

Orienta
Agenzia per il lavoro



TutorialMe

Learning from Excellence





Strategic goal
Children
and young people



Location
National



Organisation
Various entities



Amount (€)
7,149



Start date
February 2019

To create greater continuity with the goals of the Impariamo dall'eccellenza [Learning from Excellence] project, in 2019, the Allianz UMANA MENTE Foundation developed TutorialMe.it: an on-line platform combining training and job placement support.

The platform is a tool allowing Learning from Excellence Training to keep in touch with the hotels and restaurants taking part in the project. Partners can publish job offers and video tutorials, a quick and intuitive way to convey knowledge and passions to young people who wish to continue their career in the hospitality sector.

Main numbers for 2020

746

users that accessed TutorialMe

1,282

the number of times they revisited the website

225

youngsters active on platform

40

outstanding hotels signed up





TutorialMe Managing Disability



Francesco Miniati
Project Manager of
Managing Disability



Strategic goal
People with disabilities



Location
National



Organisation
Various entities



Amount (€)
38,238



Start date
May 2019



Offering job opportunities means guaranteeing everyone the opportunity to contribute to human, social and economic progress, according to everyone's abilities. In Italy, particularly for some social categories, employment is still a problem today and this is especially true for people with disabilities.

To contribute to solving the problem, starting from 2019, the Allianz UMANA MENTE Foundation created and developed the web platform **TutorialMe-Managing Disability**, designed to facilitate the meeting of job supply and demand, with priority for young university students and graduates with disabilities.

The platform is divided into two sections: the first dedicated to people with disabilities who can apply for a job position among those posted; the second is aimed at companies that can publish job positions and view the young candidates' curricula.

TutorialMe-Managing Disability avails itself of the scientific contribution of the Coordination of the Lombard Universities for Disability - C.A.L.D., the National University Conference of Delegates for Disability - C.N.U.D.D. and that of the Sodalitas Foundation.

The platform was presented to government agencies and non-profit organisations on 3 December, on the International Day of Persons with Disabilities.

the matching of job supply and demand in line with the knowledge, skills and competences of graduates. The platform contains short useful videos designed to help graduates get a better understanding of the employment scene and, on the other hand, to support businesses, public administrations and organisations to better grasp the problems and potential of these graduates. Not only that: Managing Disability's greatest contribution is to help spread and enhance, at all levels, the culture of inclusion and diversity as a source of value for society and the economy.

We are confident that the example of this platform will increasingly stimulate legislators to provide employability measures for people with disabilities.

As a lecturer in Management applied to public administrations, I have always thought that laws are not enough; we need to understand the issues as well, to be clear on how to tackle them and seek realistic and feasible solutions, which facilitate the achievement of the objective.

The TutorialMe - Managing Disability platform represents a practical and operational tool capable of facilitating



Elio Borgonovi
SDA Bocconi School of Management
and CALD coordinator

Youth in Action 2020

Co-operation with the Italian Accenture Foundation for the Youth in Action project started in 2018 and in 2020 it was further strengthened: the Allianz UMANA MENTE Foundation became promoter of the project, contributing to structuring the edition of the year and to assessing the eligibility of the project proposals received.

Youth in Action collects and rewards ideas capable of promoting the achievement of sustainable development goals - SDGs set by the 2030 Agenda of the United Nations. The proposals have to be innovative solutions with high social impact and must include a technological component.

The 2020 edition took place on-line through orientation workshops and meetings dedicated to evaluating ideas. 500 young people participated, individually or in teams and over 400 proposals were collected, of which 20 were winners. In detail, the Allianz UMANA MENTE Foundation awarded Camilla Marchioni for the CulturAgile project, which envisages the development of a platform to encourage the use of cultural projects by people with disabilities.



Strategic goal
Children and young people



Location
Milan



Organisation
Italian Accenture Foundation



Amount (€)
5,000



Start date
March 2020



Duration
1 year



Youth in Action
for Sustainable Development Goals

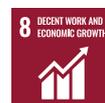


Camilla Marchioni
Project Manager of
the *CulturAgile Project*

"Youth in Action" has awakened enthusiasm and the desire to do something in a difficult period. Participating was a precious opportunity for enhancing my career choice, enriching it with professional ideas and stimulating exchanges with other young people passionate about sustainable development".

Camilla Marchioni,
winner of Youth in Action 2020

CulturAgile





VolontariaMente Project

Winner of Youth in Action 2019

VolontariaMente is one of the project ideas to have won the 2019 edition of Youth in Action. Through the development of a dedicated website, the project intends to create a bridge between the volunteering universe and retired senior citizens, allowing them to put themselves at the service of the community. The idea behind the project is to give new value to retired people, who can make their skills and the knowledge acquired over the years of work available to volunteers.

VolontariaMente will be an on-line platform through which non-profit organisations will be able to select one or more people wishing to volunteer, while retired seniors may apply for volunteer positions by finding the organisation most suited to them.

The platform will feature two main sections. The first will have the role of a blog and there will be space for testimonials regarding the personal and social benefits of donating one's time to volunteering. The second section will be built along the lines of a social media network model: a virtual space where organisations and members can exchange information about volunteering activities.



Emma Zucchi
Project Manager of the
VolontariaMente Project

VolontariaMente



The Vegetable Garden and the Farmyard at the Borgo and Vi.Ve.





Strategic goal
People with disabilities



Location
Borgo San Felice (SI)



Organisation non profit
Cooperativa Agricola Sociale
Naturalmente cooperative



Amount (€)
20,000 (project
supplement)



Start date
2012



“The Vegetable Garden is my second home”
Piergiorgio, from the Vegetable Garden

“I’ll always carry the smells of the land in San Felice with me”
Simone, from the Vegetable Garden

L’Orto e l’Aia nel Borgo (The Vegetable Garden and the Farmyard at the Borgo) is a social farming project created and designed in 2012 by the Allianz UMANA MENTE Foundation, in co-operation with San Felice, a farming business and Relais & Châteaux owned by the Allianz Group in Tuscany, the Cooperativa Sociale Agricola Naturalmente, the Region of Tuscany, the Municipality of Castelnuovo Berardenga and the local Third Age Committee.

It is a philanthropic project aimed at improving the quality of life of people with disabilities, promoting their social integration and offering a job opportunity thanks to horticultural and livestock activities. Learning from the wisdom and mastery of local senior citizens - „the grandparents” -, young people with disabilities learn the secrets of farming and crop management.

Over the years, the project has grown considerably and today it can rely on the ongoing commitment of six young people with disabilities from the Siense area, who cultivate the land and look after the farmyard.

The health emergency linked to the spread of Coronavirus also impacted the Vegetable Garden, with the suspension of all ordinary activities. During this period, crops were continued to be looked after thanks to San Felice operators, while the youngsters were followed and supported by the assigned educator through video calls: a simple way to make them aware of the situation they were experiencing, to entrust them certain small jobs to do at home and keep the „Field Diary” updated.

In 2019, taking the cue from the experience of the Vegetable Garden, the Vi.Ve. project was developed, thanks to which other young people with disabilities between the ages of 18 and 35, belonging to the Cooperativa L’Arca 1 were able to experience detachment from their families of origin, living together and managing the activities of daily life. Also the Vi.Ve. project suffered the repercussions of the pandemic and in 2020 only the January and February sessions were held.

Youngster’s home grown produce in 2020

200 kg
tomatoes

150 kg
potatoes

50 kg
lettuce

150 kg
courgettes

100 kg
peppers

915
trays of baby
vegetables

436
packs of onions
in red wine

239
jars of green
tomato jam





Concert for Italy



Strategic goal
People with disabilities



Location
Milan



Organisation
La Scala Philharmonic
Orchestra Association;
Centro Benedetta d'Intino;
Esagramma Cooperative



Amount (€)
20,000



Start date
13 September 2020



Duration
1 day



In 2020, the traditional appointment at the beginning of summer with the Concerto per Milano of the Philharmonic della Scala Orchestra was postponed to September and symbolically renamed Concerto per l'Italia (Concert for Italy), a tribute to the country with messages of optimism linked to the restart of Milan and the whole of Italy, thanks to the power of music.

A restart from Piazza del Duomo, left empty for many months, in an ideal embrace from the capital of Lombardy to Italy; an evening made possible by Allianz S.p.A. and UniCredit.

The Allianz UMANA MENTE Foundation also took part in the evening in 2020, inviting people with disabilities and young people in difficulty from the Centro Benedetta d'Intino and the Cooperative Esagramma, who attended the event seated in the audience.

The evening, organised by the Filarmonica della Scala, was directed by Maestro Riccardo Chailly. Special guest, violinist Maxim Vengerov, with a program that, together with Mendelssohn's Violin Concerto, combined symphonic pages from the Italian operatic repertoire including Don Pasquale, Norma, Manon Lescaut, La Forza del Destino and Guglielmo Tell.

"Thanks to Allianz and the Allianz UMANA MENTE Foundation for this opportunity. A unique and magical evening"

Leonardo's mother, Centro Benedetta D'Intino

Leonardo of the Centro Benedetta d'Intino used the signs of Augmentative Alternative Communication to describe his happiness for having attended the Concert.



orchestra



pleasure



Milan



funny





BackUp



Strategic goal
Children
and young people



Location
Milan



Organisation
San Patrignano
Community



Amount (€)
12,500



Start date
19 February 2020



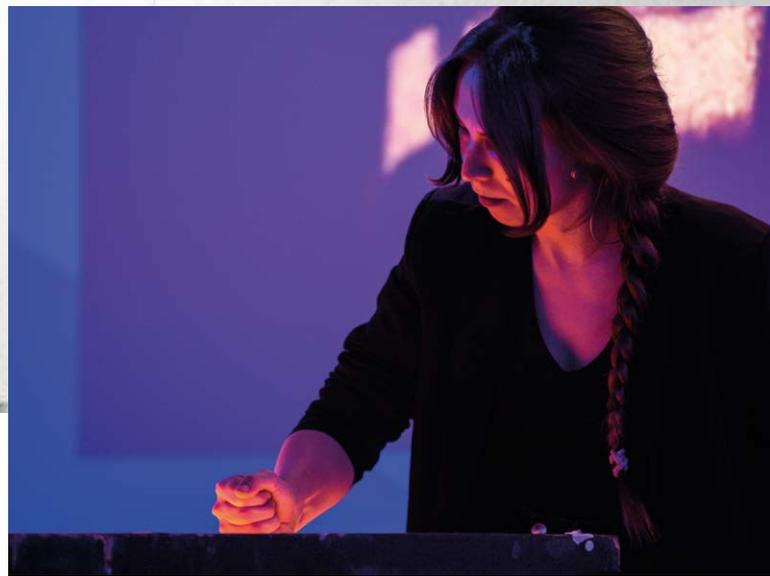
Duration
1 day

In 2020, co-operation between the Allianz UMANA MENTE Foundation and the San Patrignano Community continued with the show BackUp, offering Allianz Group employees and their families time to reflect on the issue of addiction, but above all to inform, help to understand and prevent.

BackUp is part of the shows created and promoted by the Community within the WeFree project, a project launched in 2002, in which the main players are the young people of San Patrignano who have reached the end of their rehabilitation path. From the stage, the young people

talk about their experience and the problems that led to addiction, but above all they talk about the determination that guided them on the path to recovery.

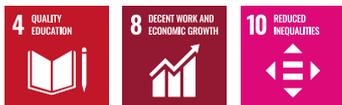
On 19 February 2020, in the Auditorium of the Allianz Tower in Milan, Elisa, a 25-year-old girl, who has recently returned home, shared her story with the public, her fall into addiction and her dreams for the future that awaits her. A story-exchange, where scientific information is interspersed with songs, personal stories and, above all, many emotions.



"At school, we took a prevention course and I read a book on the subject, but hearing the true story told by those who have lived it really struck home; it brought out contrasting emotions, finally resulting in the joy of realising you can emerge from the tunnel into the light".

Luca, son of an Allianz Group employee





A Peepshow for Cinderella

**'LA TEATRO
RIBALTA'**



Strategic goal
People with disabilities



Location
Bolzano



Organisation
Cooperativa Teatro
La Ribalta



Amount (€)
25,000



Start date
September 2020



Duration
1 year



A scenic space consisting of a circular platform, surrounded by 14 individual glass booths accommodating 14 spectators, hosted the theatrical show *A Peepshow for Cinderella*, officially presented on 3 and 4 September at the Oriente Occidente Festival held at MART in Rovereto.

The peepshow was created in 1437 as an optical instrument capable of showing a series of images through a hole; it was reinvented by the La Ribalta Theatre in Bolzano to allow spectators to watch the performance in total safety. *A Peepshow for Cinderella*, written and directed by Antonio Viganò, is a revisit of the fairy tale, but adapted in the light of the pandemic: in the peepshow two sisters perform, competing with each other, while Cinderella is very busy cleaning, sanitising and disinfecting.

The support of the Allianz UMANA MENTE Foundation to the Theatre began in 2016 with the *Otello Circus* project. Teatro La Ribalta is a company of actors with disabilities active in Bolzano and known nationally and internationally for its artistic merits.

“Theatre needs to rediscover itself, especially at this time of enforced solitude. Theatre needs to rediscover its own special features, a real meeting place for living people, as much as possible, a secular and collective rite”.

Antonio Viganò, Artistic Director
of the La Ribalta Cooperative



Allianz Diversity Day and International Day for Persons with Disabilities

On 3 December, on the International Day of Persons with Disabilities, promoted by the United Nations to encourage and support full inclusion of people with disabilities, the Allianz Group promoted a series of events dedicated to job inclusion for people with disabilities.

The Allianz UMANA MENTE Foundation, in particular, organised a press conference aimed at government agencies and non-profit players to present the platform managingdisability.it, already illustrated on page 34.



Strategic goal
People with disabilities



Location
National



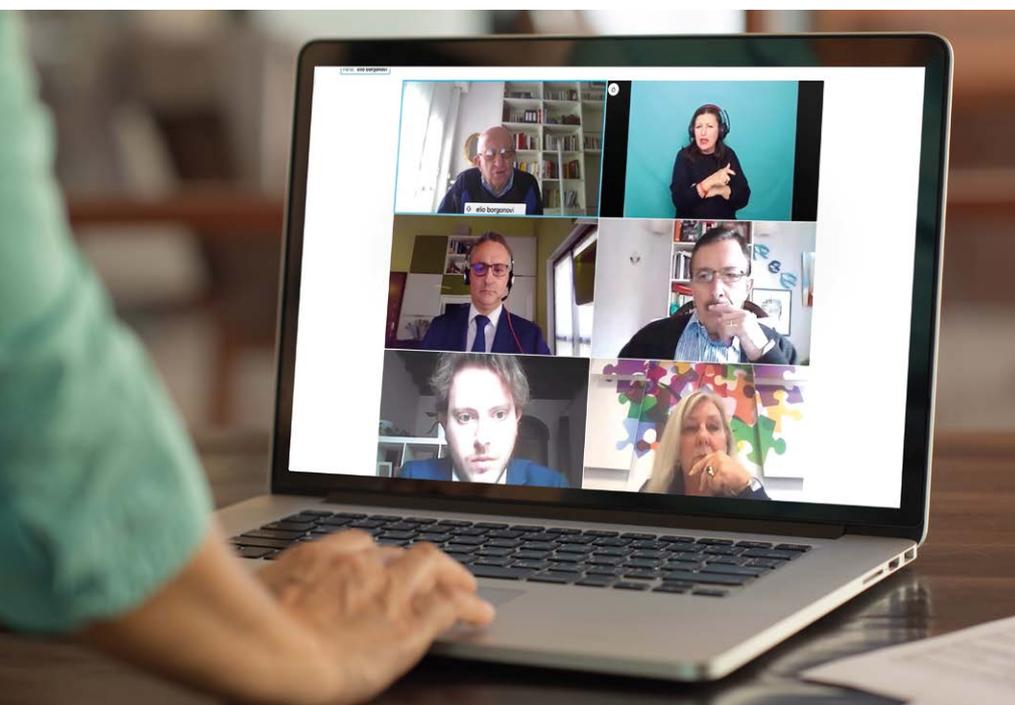
Organisation
Various entities



Amount (€)
820



Start date
3 December 2020



“The platform is a tool for transitioning from ideas to tangible implementation of the inclusion policy”

Elio Borgonovi of SDA Bocconi

“Ensuring that everyone has a job and a career in line with their skills and aspirations, respecting and taking into account individual characteristics, is the challenge of Diversity & Inclusion corporate policies”

Alessandro Beda, Managing Director of the Sodalitas Foundation.



Volley 4all

During the first part of 2020, the final days of the Volley4all project took place, created to foster an inclusive sport culture capable of enhancing diversity and promoting socialisation and team spirit.

The days took place at the Allianz Cloud centre, in partnership with the Allianz Powervolley Milano team: at each of the team's home matches in the 2019-2020 season, activities were organised to raise spectator awareness of social issues and involve young sports enthusiasts with disabilities.



Strategic goal
People with disabilities



Location
Milan



Organisation
Powervolley Milano
sports club



Amount (€)
60,000 (2019);
268 (2020)



Start date
October 2019



Duration
7 months



Volley4all Calendar

16 February 2020

Presentation of the Food Bank in Oncology project dedicated to the relationship between oncological diseases and healthy nutrition

26 January 2020

Presentation of The last rebound, the docufilm starring the athletes of the Italian Wheelchair Basketball Federation - FIPIC

19 January 2020

Match of the Italian Wheelchair Hockey National Team - FIWH

26 December 2019

Toy collection campaign for children at the Benedetta d'Intino Centre

15 December 2019

Challenge between the athletes of the Italian Men's Sitting Volley team

8 December 2019

Wheelchair Dance performance by champions Tarek Ibrahim Fouad and Sara Greotti

4 December 2019

International Day of Persons with Disabilities. Testimony of Paolo Cifronti and Anna Rossi of the Italian Wheelchair Hockey National Team - FIWH

20 November 2019

Sitting volley challenge between the Missaglia Amateur Sports Association and the Brembate Sopra Sports Club

17 November 2019

Celebration of World Day of Remembrance for Road Traffic Victims, with address by Alessio Tavecchio, President of the Alessio Tavecchio Foundation

27 October 2019

Launch of the Volley4all project and Special Olympics Italia team sitting volley match



4 QUALITY EDUCATION



10 REDUCED INEQUALITIES

"As a club, we want to go beyond the actual sport: we shared this project with the Allianz UMANA MENTE Foundation to create a journey that will enhance the values that distinguish a team through the metaphor of sport: volley4all for everyone, in other words "volley4all"

Lucio Fusaro, President of Allianz Powervolley Milano

Projects in response to the Pandemic

Since the beginning of the pandemic, Allianz UMANA MENTE Foundation has redirected its activity by allocating additional resources to the entities that take care of the people and families most in difficulty every day.

Specifically, the Foundation guaranteed the purchase of health and personal protective equipment. It supported the digital reorganisation of the non-profit organisations with which it works and provided funds to ensure continuity in the services offered by the organisations.

Support in an emergency: protecting the family with a child with disabilities during the Coronavirus Pandemic

The Association has been operating for twenty years within the city of Milan area, offering a network of services dedicated to children with disabilities and their families. To respond to the Covid-19 emergency, the Allianz UMANA MENTE Foundation guaranteed its support to the Association, which was able to continue to follow all the families it assisted, offering them 24-hour psycho-pedagogical support and psycho-educational programmes sent to homes daily via multimedia tools.

For the Easter holidays, all families were given an Easter egg and the gift "The Right Box", containing games, books and learning material specially prepared by the pedagogical team and studied according to the needs of each child.

"Thanks to the Foundation, L'abilità has been able to continue its work, and this is a certainty for us at a time full of uncertainty and doubts"

Barbara, a mother



Strategic goal
People with disabilities



Location
Milan



Organisation
L'abilità Association



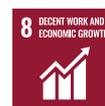
Amount (€)
26,460



Start date
April 2020



Duration
3 months



For a sustainable life in times of and beyond Coronavirus

The Benedetta D'Intino Centre offers care aimed at satisfying the complex communicative, educational and participatory needs of children with severe communication disabilities, using the Augmentative Alternative Communication method - AAC.

The support of the Allianz UMANA MENTE Foundation has made it possible to give continuity to the Augmentative Alternative Communication project, continuing to provide this important service, through tele-rehabilitation sessions.

The pandemic has subverted the regularity and stability of life at the Centre, making meetings impossible and asking children and their families to make an enormous effort to adapt and completely reorganise their daily lives.

"This project was a ray of sunshine in the dark"

A family from the Benedetta d'Intino Centre



Strategic goal
People with disabilities



Location
Milan



Organisation
Centro Benedetta D'Intino



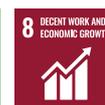
Amount (€)
22,459



Start date
April 2020



Duration
3 months



Let's offer them even greater protection

The Renato Piatti Foundation is an organisation established in Varese in 1999, as an offshoot of the local Anffas Varese, with the aim of developing an offering of services for people with disabilities and their families. Currently, the Foundation manages 16 social and healthcare facilities capable of responding to people's care needs.

With mandatory closure of day and rehabilitation centres, 9 of the Foundation's 16 facilities remained active during the most difficult months of the pandemic. The project Let's offer them even greater protection

involved the centres that remained open and allowed the Foundation to purchase protective equipment - masks, gloves, overalls, goggles - for guests and operators to guarantee social distancing and individual safety. Thanks to the adequate supply of these devices, the Piatti Foundation has maintained an optimal level of safety for guests and operators.

"The gift from the Allianz UMANA MENTE Foundation is much greater than the sum that has been disbursed to us. That sum translated into life support, in the fullest sense of the word"

Cesarina Del Vecchio, President of the Renato Piatti Foundation



Strategic goal
People with disabilities



Location
Milan; Varese



Organisation
Renato Piatti Foundation



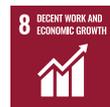
Amount (€)
10,000



Start date
April 2020



Duration
3 years



Crossing the desert

The L'Accoglienza social co-operative has been working for 20 years to spread the culture of social solidarity, managing a centre for the reception of people who find themselves in conditions of need and in need of mentorship and support.

Due to the health emergency, the Cooperative has had to change its management model for foster homes to protect guests, some of whom have highly complex care disabilities.

With the support of the Allianz UMANA MENTE Foundation, L'Accoglienza manages to guarantee the organisational and financial sustainability of five homes and, at the same time, the continuity of the services offered, ensuring maximum safety for guests.



Strategic goal
Children and young people



Location
Milan



Organisation
L'Accoglienza Social Cooperative



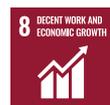
Amount (€)
10,000



Start date
April 2020



Duration
3 months



An emergency within an emergency

Since 1997, the KIM ONLUS Association has been dealing with the reception, protection and hospitalisation of seriously ill Italian or foreign children and adolescents, who live in conditions of economic and social hardship, often coming from countries at war or from countries without adequate health facilities.

With the outbreak of the pandemic, the Association suspended the activity of its volunteers who, in normal times, take care of a large part of the activities, while the children in care have suffered slowdowns in therapies. These sudden changes

have led to higher reception costs and a considerable management burden. With the support of Allianz UMANA MENTE Foundation, it was possible to cover part of the costs of the facility and continue to accommodate nine families.

“Heartfelt thanks from the whole Association. Thanks from our small guests who, despite illness and difficulties, know how to live the present, the here and now”

Raffaella, Contact person at the KIM Association



Strategic goal
Children
and young people



Location
Rome



Organisation
KIM Association



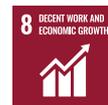
Amount (€)
10,000



Start date
April 2020



Duration
3 months



A home and a smile are already remedies

Even in the first months of the pandemic, the Andrea Tudisco Association reception facilities continued to host children and young people with onco-haematological diseases. With the support of the Allianz UMANA MENTE Foundation, the Association has guaranteed the necessary protective devices for operators and guests and, in agreement with the Bambin Gesù and Policlinico Gemelli hospitals in Rome, it has activated a protected transport service to hospitals, thus avoiding any autonomous transport to avoid endangering further the already fragile health of these children.

“Feeling at home, receiving a smile are part of the therapeutic path; they are the best and most effective way to find the energy to fight the disease”

Gabriele, Coordinator of the Andrea Tudisco Association



Strategic goal
Children
and young people



Location
Rome



Organisation
Andrea Tudisco
Association



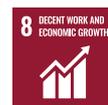
Amount (€)
10,000



Start date
April 2020



Duration
3 months



Let's raise up the Third Sector

The project originated from the experience gained by the Italia per il Dono Foundation's „Learn to fish“, a project that involved over a hundred non-profit organisations with the aim of giving them valid tools for an effective Christmas fundraising campaign.

Let's raise up the Third Sector adopts the features of the previous project for identifying the elements necessary for non-profit organisations to raise more funds and to equip themselves with the skills necessary to catalyse donations.

The project will develop messages that are as personalised as possible and capable of responding to the specific features of the various organisations. For this project, data and information on the Third Sector will be collected via interviews aimed at building a complete picture of the non-profit world.

Thanks to this project, a new resource will be added to the Italia per il Dono Foundation for managing the project independently.



Strategic goal
Cross-sector projects



Location
Milan



Organisation
Italia per il Dono Foundation



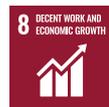
Amount (€)
40,000



Start date
November 2020



Duration
1 year



The Allianz Group Christmas: the ConcretaMente Project

In 2020, the sums that traditionally Allianz and Allianz Bank Financial Advisors allocate to the Allianz UMANA MENTE Foundation for Christmas enjoyed additional resources made available by the Foundation to launch the ConcretaMente project.

A concrete help was made available to support children and adolescents, with and without disabilities, who live in families reported by the Foundation's stakeholders and who find themselves in a situation of serious financial hardship,

exacerbated by the health emergency.

The families selected for the project reside in Italy and suffer from severe food poverty and risk, as well as facing various forms of poverty, primarily social and financial, but also digital and educational disadvantages.

“I am a mother of one of the many families who have received your help. This is a difficult time for us, the difficulties we face are many, in addition to financial hardship and all the problems related to our children's disabilities. This project makes us feel a little less alone, thank you”..

Ambra, mother of a family benefiting from the project



Strategic goal
Cross-sector projects



Location
Milan



Organisation
Various entities



Amount (€)
250,000



Start date
December 2020



Duration
1 year



A contribution to supporting care-leavers ice cream parlours

The È Buono Social Cooperative was created within the Agevolando Association and, in Bologna and Verona, manages two ice cream parlours where 25 young care-leavers or young people who have lost family ties and find themselves on their own, work.

The health emergency caused by Covid-19 has had strong economic repercussions on ice cream parlours with a reduction in sales of 60%, considerable losses that have put the sustainability of the two stores

into question. The support of the Allianz UMANA MENTE Foundation was intended to guarantee regular payment of part of the salaries and suppliers and prevent the risk of closure.

“This job is important to me because it allows me to be independent, not to have to depend on the help of others and to be able to rely only on my own strength and ability”.

Fabio of the È Buono ice cream parlour



Strategic goal
Children
and young people



Location
Bologna, Verona



Organisation
È Buono social
cooperative



Amount (€)
15,000



Start date
December 2020



Duration
1 year



Other Projects in 2020

Dynamo Camp online

UMANA MENTE session 2020



Strategic goal
People with disabilities



Location
San Marcello Pistoiese (PT)



Organisation
Dynamo Camp
Association



Amount (€)
75,000



Start date
April 2019



Duration
3 years

In 2020, Dynamo Camp identified web and social media channels as a way to overcome physical distance and continue to convey the positive message of recreational therapy.

In the week from 11 to 18 April, events were organised to offer each family benefiting from the project a

variety of remote activities, designed and implemented considering the needs and features of each child and parents. Each session saw an average participation of 15 families that took part with great enthusiasm in the project.

"This situation made us understand that at the centre of everything there is love and attention for another person"

Dynamo family

"You have given us a chance to enjoy a pleasant recreational time for the whole family!"

Dynamo family



2020 session calendar

11 April 2020
Session dedicated to the collage "A casa nostra" (At our house)

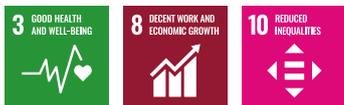
13 April 2020
"SPA self-care" session

15 April 2020
"Let's cook together" session

16 April 2020
"Aperitif with friends"

18 April 2020
Easter greetings

Partnership with Dynamo Camp will also continue in 2021 and 2022 with the aim of allowing 26 families belonging to L.N.D. - Lesch-Nyhan Disease Famiglie Italiane Association, the Benedetta d'Intino Centre Association, the Abilità Association and the Oasi Federico Association to spend a week in the Pistoia hills trying out the many game therapies offered by Dynamo Camp.



MamHabitat



Strategic goal
Children
and young people



Location
Rome



Organisation
L'Accoglienza Social
Cooperative



Amount (€)
50,000



Start date
October 2020



Duration
2 years

MamHabitat is a Social Cooperative L'Accoglienza's project, created and developed within the „One Step Forward“ procurement tender called by the social enterprise Con i Bambini, with the aim of collecting ideas and solutions for contrasting child educational poverty, a serious social, economic and cultural problem that deprives children and adolescents of the possibility of discovering and realising their potential, creating the conditions that encourage school dropout and the emergence of bullying and violence in peer relationships.

The project, co-funded by the Allianz UMANA MENTE Foundation, intends to tackle the problem of child poverty in single-parent families, which present a high level of vulnerability and disadvantage, to allow these children to grow up in a peaceful, safe and integrated environment within the community.

To counter this phenomenon, the project has launched a system of „assisted living“, complementary and in alternative to hosting in a family care home. In this way, families help themselves, each in their own home, with a greater degree of flexibility.

Operating across the Rome area, the programme is able to accompany at least 150 children aged 0-6, belonging to 100 mother-child households, on their path towards inclusion.

“We are proud of the MamHabitat project, a three-year project that will lead to the development of a community-based system throughout the Rome area, aimed at improving semi-independence policies and services for the release of mother and child families from care services“.

Marco Bellavitis, President of the L'Accoglienza Cooperative

Communicating early on not to grow up alone



Strategic goal
People with disabilities



Location
Milan



Organisation
Centro Benedetta
D'Intino



Amount (€)
193,546



Start date
December 2020



Duration
3 years

Through an approach based on interpersonal exchange, the project brings the tools of **Augmentative Alternative Communication - AAC** into the daily lives of 6 families with children with the autism spectrum syndrome belonging to the Benedetta d'Intino Centre.

The aim of the project is to offer targeted responses to the complex relational, communicative, cognitive and social needs of children with disorders related to the autism spectrum and to provide learning and

training support to family members and caregivers.

The methodological strategy leverages the use of AAC techniques for promoting more natural development of communication and language. The child has the opportunity to acquire a more relaxed and confident view of the surrounding world and active listening, which allow him or her to open up earlier and better to the relationship with others, developing expressive skills and good intellectual functions early on.



Aurelia Rivarola
President of the Benedetta
D'Intino Centre

Comunico ergo sum

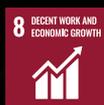
For everybody, communicating is a primary need and a fundamental human right. For all those children and adults who have a communication disability due to a serious congenital or acquired disorder, this right is not considered a priority and is often not considered at all.

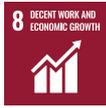
These are people who are unable to communicate by speaking, writing and, in some cases, even using their body and facial expressions. All these people are forced to live a life of solitude and relationship isolation if they are not supported by an augmentative alternative communication aid, which allows them to make choices, to express their thoughts, ideas, to give consent and rejection, to converse and to express their moods, for taking full part in life. In a nutshell: allowing them to live.

Augmentative Alternative Communication - AAC is the term used to describe the set of knowledge, techniques,

strategies and technologies that facilitate and enhance the communication of people with complex communication needs. In an AAC project, it is also essential to promote a change in the attitude and relational methods used by the primary communication partners.

Since 1994, a service exclusively dedicated to AAC has been active at the Benedetta D'Intino Centre. The Centre is today one of the most important Italian facilities in this field.





Hol4All

Temporarily suspended



Strategic goal
People with disabilities



Location
Madonna di Campiglio



Organisation
Various entities



Amount (€)
250,000 (2018 budget allocation)



Start date
December 2020



Duration
3 years

Hol4All is a project of the Allianz UMANA MENTE Foundation designed to offer a holiday in the Brenta Dolomites to families with a child affected by a rare syndrome that, thanks to the partnership with the TH Hotel chain, can be hosted in a welcoming and accessible environment.

The project intends to offer recreational-therapeutic activities for children and their families and is divided into five six-day sessions, with times for leisure and relaxation, such as pet therapy, horse riding in the woods, cultural activities and long walks through the valleys surrounding the TH Madonna di Campiglio Golf Hotel.

The project was scheduled to start in 2020 but has been temporarily suspended.

Despite this, the Foundation has activated a telephone service, coordinated by Dr. Elisa Ricci, with the goal of offering support and counseling moments to sustain candidate families to participate in the project.

Post-diagnosis Centre Allianz UMANA MENTE Home



Strategic goal
People with disabilities



Location
Milan



Organisation
Emanuela Zancan
Foundation, various entities



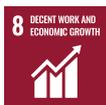
Amount (€)
250,000 (2018 budget
allocation)



Start date
December 2020



Duration
3 years



The project, implemented in partnership with the Emanuela Zancan Foundation, provides for the opening of a centre for families of children with severe disabilities, to **improve welfare responses** and to follow the family at all stages of medical and health care.

The project aims to identify new solutions for managing the relationship between diagnosis and prognosis, personalising the care schedules, in order to consider the relationship between need and response in an organic and non-sectorial way.

The Emanuela Zancan Foundation is a study, research and trial centre that has been operating for over fifty years in the area of social, health, educational, welfare systems and personal services.

It performs its activities thanks to co-operation with many Italian and foreign

researchers and experts. It cooperates with state agencies, regions, provinces, health companies, municipalities, universities, Italian and international research centres and with individuals for studies, research and trials.

In 2020, two ideas workshops were held, coordinated by the Allianz UMANA MENTE Foundation, which were attended by doctors, family members of children with rare syndromes and representatives of the Paideia Foundation, the Istituto Superiore di Sanità, Uniamo FIMR - Italian Federation of Rare Diseases, OMaR - Rare Diseases Observatory and T.I.A.M.O. - Tutti Insieme Associazioni Malattie Orfane.

The goal of the workshops was to define a feasibility plan to address the legal, management and health aspects of the new project.



Tiziano Vecchiato
Director of the Emanuela
Zancan Foundation

The feasibility of „A home and a post-diagnosis network for children with rare syndromes“ came from the co-operation with the Zancan Foundation. It involved experts interested in experimenting with solutions for an integrated diagnosis management in complex disability cases. It is an ambitious project contributing to any possible form of autonomy. The term „complex disability“ identifies a condition of permanent need, with multifactorial aetiology, affecting organic, functional, cognitive, behavioural and

relational areas. It shows the need to consider the relationship between needs and responses in an integrated manner. This goal will be put into practice through a pilot centre in Milan and a national collaborative network, offering care and support to families. The feasibility plan considered legal, management and clinical issues for the development of a collaborative network of significant social interest. The Zancan Foundation is contributing to the strategic plan relating to monitoring and evaluating results.



Nothing is more the child of art
than a garden.

Sir Walter Scott



Monitoring

Projects monitored in 2020
Follow-up on concluded projects

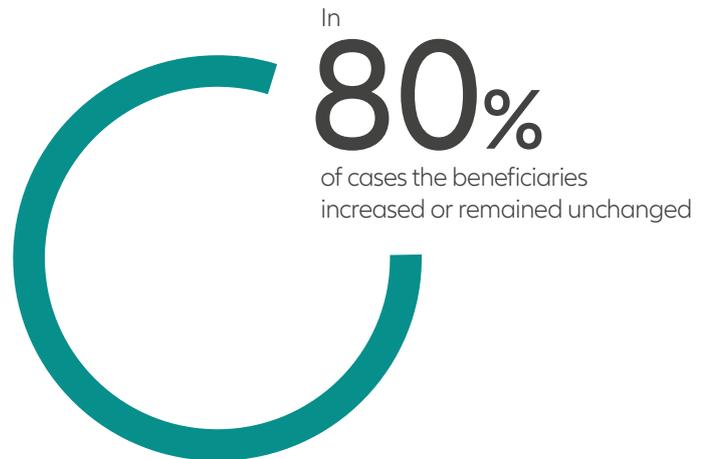
Projects monitored in 2020

The projects funded over the last few years are monitored, quarterly or half-yearly, in order to check the correct use of the funds, that expense items are justified and, from a qualitative standpoint, that set objectives have been achieved as well as user satisfaction.

Projects	<p><i>Kids aren't vessels to be filled but fires to be lit</i> Portofranco Milano Association</p>	<p><i>International Festival of New Cinema</i> Romeo della Bella Association</p>	<p><i>School without Barriers</i> L'arte nel cuore Association</p>	<p><i>Skills and professional profiles possible in adults with Down Syndrome</i> A.G.P.D. Association Milan</p>
General characteristics	<p>Beneficiaries: children and young people</p> <p>Start date: October 2019 Amount (€): 40,000</p>	<p>Beneficiaries: people with disabilities</p> <p>Start date: November 2018 Amount (€): 50,000</p>	<p>Beneficiaries: people with disabilities</p> <p>Start date: November 2019 Amount (€): 50,000</p>	<p>Beneficiaries: people with disabilities</p> <p>Start date: January 2017 Amount (€): 29,013</p>
Description and general objectives	<p>The project made it possible:</p> <ul style="list-style-type: none"> - To enhance the quality of the school experience for disadvantaged young people, offering them school lessons held by the Association's volunteers. - To contribute to the reduction of early school dropout and youth disadvantage. <p>Due to the pandemic, the project slowed down in 2020 and certain planned activities were not implemented.</p>	<p>The project made it possible:</p> <ul style="list-style-type: none"> - To foster social integration and participation of people with disabilities, using film as a therapeutic tool for actors to realise their potential. - To increase the independence and relational abilities of people with disabilities. - To organise and run the eleventh edition of the Festival. - To give the Festival greater visibility by expanding its sphere of action from the Martesana area on to a national and international stage. 	<p>The project made it possible:</p> <ul style="list-style-type: none"> - To promote integration and social participation of people with disabilities, by offering film activities and awareness-raising events in schools. - To increase the independence and relational abilities of people with disabilities. - To create a series dedicated to the issues of disability. <p>Due to the pandemic, the project slowed down in 2020 and certain planned activities were not implemented.</p>	<p>The project made it possible:</p> <ul style="list-style-type: none"> - To develop and test a model to validate the competences of people with cognitive disabilities that is consistent with European guidelines and can be taken as a benchmark by public and private stakeholders. - To apply the model to 10 people with disabilities and identify the level of their current competences, placing them in a certified, formalised context to enable them to acquire a professional profile and adult social role.

Follow-up on concluded projects

The Allianz UMANA MENTE Foundation follows up on projects that have been concluded for at least 6 months. In 2020, the analysis examined 2 projects managed by six non-profit organisations that described the current status of the projects in both qualitative and quantitative terms, through the proven method of a written interview.



All the projects
analysed at the follow-up
stage are still active

Project impact

The last bounce - FIPIC

The project made it possible to create a docu-film that narrates the adventure of the Italian national wheelchair basketball team towards qualification for the Paralympic games. The Allianz UMANA MENTE Foundation has supported wheelchair basketball youth teams throughout Italy.

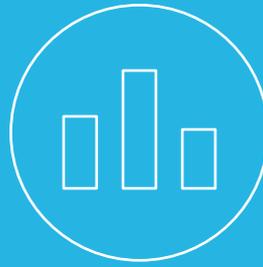
Sam's House - Martinengo Cooperative

The project has allowed the opening in the Corvetto district of Milan of a centre dedicated to young people experiencing financial hardship and social difficulties. Thanks to the contribution of the Foundation, it was also possible to renovate the spaces of the Casa di Sam, a day centre and meeting place that for over 10 years has been a space that has become a landmark for families in the area.



The one who has the eye,
finds what he is looking for
even with his eyes closed

Italo Calvino



Financial Statements

Balance Sheet

Management Report

Table of Changes in the Net Equity Accounts

Notes to the Accounts

Board of Auditors' Report

Balance Sheet

at 31/12/2020

ASSETS		31/12/2019	31/12/2020
FIXED ASSETS			
Tangible fixed assets			
	furniture and fittings	0	0
Total Fixed Assets		0	0
CURRENT ASSETS			
Receivables			
	receivables within the next accounting period	25,079	3,704
Financial assets			
	securities portfolio	0	0
Cash and cash equivalents			
	bank deposits	1,490,555	2,091,499
Total Current Assets		1,515,634	2,095,203
ACCRUALS AND DEFERRALS			
Accrued income and deferred assets			
	Accrued income	0	0
Total Accruals and Deferrals		0	0
TOTAL ASSETS		1,515,634	2,095,203

LIABILITIES		31/12/2019	31/12/2020
NET EQUITY			
ALLOCATED FUNDS		51,646	51,646
FREE ASSETS			
	reserve fund	245,552	245,552
	operating result (management surplus)	14,689	85,373
	total free assets	260,241	330,925
Total Net Equity		311,887	382,571
EMPLOYEE SEVERANCE INDEMNITY FUND		15,651	18,971
PAYABLES			
Payables and commitments for contributions to be paid			
	within the next accounting period	839,964	1,286,074
	after the next accounting period	190,000	353,660
	total	1,029,964	1,639,734
Sundry payables			
	trade payables	5,903	5,325
	tax payables	7,877	5,862
	payables to welfare institutes	5,010	5,416
	other payables	139,343	37,324
	total sundry payables	158,133	53,927
Total Payables		1,188,097	1,693,661
TOTAL LIABILITIES		1,515,635	2,095,203

Management Report

at 31/12/2020

	31/12/2019	31/12/2020
REVENUES FROM NORMAL ACTIVITIES		
Ordinary Revenues		
from the founder Allianz S.p.A.	1,087,750	1,000,000
from third parties	74,989	42,000
management surplus carried forward	32,326	14,689
Total ordinary revenues	1,195,065	1,056,689
Revenues for specific destination		
from the founder Allianz S.p.A.	25,000	25,000
from third parties	20,000	178,000
Total revenues for specific destination	45,000	203,000
Surplus on projects related to previous accounting year	2,850	0
Financial and equity revenues		
from bank deposits	0	0
Total financial and equity revenues	0	0
TOTAL REVENUES FROM NORMAL ACTIVITIES INCOME	1,242,915	1,259,689
CHARGES FOR NORMAL ACTIVITIES		
Approved contributions		
- projects related to the accounting period		
Let's offer them even greater protection		10,000
Support in emergency		26,460
For a sustainable life in times of Coronavirus		22,459
A home and a smile are already remedies		10,000
Crossing the Desert		10,000
PeepShow		25,000
An emergency within an emergency		10,000
Youth in Action 2020		5,000
Mamhabitat		50,000
Learning from Excellence 2018		3,813
TutorialMe - Learning from Excellence		7,149
VolontariaMente		50,000
Diversity Day		820
Raising up the Third Sector		40,000
Communicating early on, means not to growing up alone		193,546
Ice cream parlours for Care-Leavers		15,000
volley4all 2020		268
ConcretaMente		210,000
Total contributions	851,295	689,515
Contributions for specific destination		
Allianz Christmas project 2020		45,000
Casa-Teatro		130,000
The Village Vegetable Garden and the farmyard		3,000
Learning from Excellence		25,000
	45,000	203,000

	31/12/2019	31/12/2020
Project integrations		
	ilborgofelice	1,232
	The Village Vegetable Garden and the farmyard	20,000
	Learning from Excellence 2019	500
	37,673	21,732
Studies and research	0	0
Project consultancy	0	0
Memberships due	430	23,200
	TOTAL CHARGES FOR NORMAL ACTIVITIES	934,398
	934,398	937,447
MANAGEMENT SURPLUS ON NORMAL ACTIVITIES	308,517	322,242
MANAGEMENT CHARGES		
Service costs	11,634	50,554
	Total service costs	11,634
	11,634	50,554
Overheads		
	travel and transfers	10,257
	training and instruction	1,577
	social communications	6,702
	other expenses	23,135
	Total overheads	41,671
	41,671	26,161
Staff-related costs		
	salaries	144,643
	welfare and national insurance charges	41,705
	allocation to the employee severance indemnity fund	10,434
	other staff-related costs	35,000
	Total staff-related costs	231,782
	231,782	157,435
Financial charges	0	0
	TOTAL MANAGEMENT CHARGES	285,087
	285,087	234,150
RESULT BEFORE TAX	23,430	88,092
TAX FOR THE PERIOD		
Irap	8,741	2,719
	OPERATING RESULT (management surplus)	14,689
	14,689	85,373

Table of Changes in the Net Equity Accounts

	FREE ASSETS			
	ALLOCATED FUND	RESERVE FUND	MANAGEMENT SURPLUS	NET EQUITY
BALANCE AT 31.12.2019	51,646	245,552	14,689	311,887
STEERING COMMITTEE' MEETING OF 27.04.2020				
Carried forward			-	-
Destination			-14,689	-14,689
2020 MANAGEMENT SURPLUS			85,373	85,373
BALANCE AT 31.12.2020	51,646	245,552	85,373	382,571

Efficiency ratios

	YEAR 2020	YEAR 2019	YEAR 2018	YEAR 2017	YEAR 2016
Net Equity	382,571	311,887	329,525	655,023	490,345
Grants issued	914,247	933,968	1,210,858	895,060	842,760
Remuneration Corporate Bodies	5,233	5,233	5,233	5,233	7,063
% Remuneration Corporate Bodies/Grants issued	0.6%	0.6%	0.4%	0.6%	0.9%
Total remuneration	5,233	5,233	5,233	5,233	7,063
% Total remuneration/Grants issued	0.6%	0.6%	0.4%	0.8%	0.9%
Total expenses	234,150	285,087	253,297	216,652	261,422
% Total expenses/Grants issued	25.6%	30.5%	20.9%	25.7%	34.4%
% Total expenses/Total income	18.6%	22.9%	16.8%	17.2%	24.2%

Notes to the Accounts

Preliminary information

The Financial Statements consist of the Balance Sheet, the Management Report and the Notes to the Accounts. The Financial Statements at 31 December 2020 close with a management surplus of EUR 85,373, which we propose to carry forward, adding the amount to the 2021 contribution, under the Management Report items.

Measurement criteria

The dissimilar elements included in the single items have been measured individually. Negative income entries are recognised on an accrual accounting basis, regardless of the payment date. The accounting standards and the most important measurement criteria may be summed up as follows:

Tangible fixed assets

These are represented by furniture and fittings written down over their useful life.

Receivables

Receivables are posted on the Balance Sheet at nominal value, which coincides with their estimated realisable value.

Financial assets

These are recognised at their nominal value.

Employee severance indemnity fund

This represents the total amount accrued in favour of employees and allocated pursuant to laws in force, net of any advances or transfers.

Payables

Payables for contributions to be paid out are recognised according to the contracts stipulated with the relative bodies and may be modified in terms of whether an amount is due and how much (in any case a decreasing amount) in relation to the effective execution of the agreements with the relative bodies in respect of the amounts to be paid out. Trade payables and sundry

payables are posted at their nominal value. Tax payables and payables to welfare institutes are calculated on the basis of expenditure.

Other information

At 31 December 2020, the Foundation had four employees; during 2020, the Foundation hired an intern. On 15 December 2020, a one-year term contract was entered into with said resource.

The Foundation does not have, and has not bought or sold during the year any shares of the Founder.

With regard to the provisions of the personal data protection code, the security programme document was drawn up and kept regularly updated.

Events after the reporting date

Also during the first part of 2021, the Coronavirus pandemic affected Allianz UMANA MENTE Foundation in operational terms, with the suspension of all projects that included events involving the gathering of people. All precautions indicated by the Allianz Group with regard to workplace health and safety and smart working were implemented.

Informations on the Balance Sheet and on the Management Report

Assets

Fixed assets

Item description	2019 accounting period	2020 accounting period
Furniture and fittings	0	0

This item includes furniture and fittings bought in previous reporting periods (historical cost of purchase: € 1,502) and have been fully depreciated (accumulated depreciation: € 1,502)..

Current assets

Receivables

Item description	2019 accounting period	2020 accounting period
Receivables due within the next accounting period	25,079	3,704

The item consists of receivables from the tax authorities for regional tax on production - Irap for € 1,568; receivables from employees for advances on Ferrovie Nord and ATM season tickets for € 915; advances to suppliers for € 600; expenses account for € 214 and other minor amounts.

Financial assets

Item description	2019 accounting period	2020 accounting period
Securities portfolio	0	0

At 31 December 2020, there were no securities in the portfolio.

Cash and cash equivalents

Item description	2019 accounting period	2020 accounting period
Bank deposits	1,490,555	2,091,499

The item reflects the positive balances of the accounts held at Allianz Bank Financial Advisors S.p.A.

Accruals and deferrals

Accrued income and deferred assets

Item description	2019 accounting period	2020 accounting period
Accrued income	0	0

There were no accrued income and deferred assets at 31 December 2020.

Liabilities

Net Equity

Allocated fund

Item description	2019 accounting period	2020 accounting period
Allocated fund	51,646	51,646

Free assets

Item description	2019 accounting period	2020 accounting period
Reserve fund	245,552	245,552
Operating result (management surplus)	14,689	85,373
Total Free Assets	260,241	330,925

Movements on the net equity accounts are shown in the table of changes annexed to the Financial Statements.

Employee severance indemnity fund

Item description	2019 accounting period	2020 accounting period
Employee severance indemnity fund (TFR)	15,651	18,971

The Foundation had four employees at 31/12/2020. Movements on the severance indemnity fund were as follows:

Opening balance of the accounting period	15,651
Provisions of the accounting period	8,221
Liquidations	
Tax on revaluation	-40
Employees' 0.50% contribution	-566
Payments to Welfare Institutes	-4,295
Closing balance at 31/12/2020	18,971

Payables

Payables and commitments for contributions to be paid

Item description	2019 accounting period	2020 accounting period
Payables and commitments for contributions to be paid	1,029,964	1,639,734

This item amounted to EUR 1,639,734 and referred to payables for the projects that the Foundation has decided to fund, with payments divided as follows, to be paid in future accounting periods:

Projects	Within the next accounting period	After the next accounting period
Professional profiles and skills	12,312	
Post-diagnosis centre	250,000	
Home Theatre	150,000	150,000
Comunicare Presto	94,886	98,660
ConcretaMente	250,000	
Disability Academy – Managing Disability	37,233	
Care-Leavers ice cream parlours	15,000	
Festival of Cinema	10,000	20,000
Hol4all	250,000	
School without Barriers	12,500	60,000
Mamhabitat	44,000	
Christmas 2020	4,283	
Nuovo Triennio	22,860	
Otello Circus Int	5,000	
Portofranco	20,000	
The Vegetable Garden and the Farmyard at the Borgo (Allianz Real Estate)	3,000	
Let's raise up the Third Sector	40,000	
A Peepshow	15,000	
VolontariaMente	50,000	
Nuovo Triennio		25,000
	1,286,074	353,660

Sundry payables

Item description	2019 accounting period	2020 accounting period
Trade payables	5,903	5,325
Tax payables	7,877	5,862
Payables to welfare institutes	5,010	5,416
Other payables	139,343	37,324
Total other payables	158,133	53,927

Sundry payables were as follows:

- Trade payables refers to amounts on recorded invoices to be paid.
- Tax payables consist of withholding taxes and IRAP regional tax on production for the accounting period to be paid.
- Payables to Welfare Institutes and Social Security refer to payables for contributions to be paid to Independent Contractors.

- The item "Other payables" includes assessments on invoices to be received for services rendered by Allianz and payables to bodies for 2020 projects amounting to EUR 21,891; a payable to managers' pension funds and the fund, totalling together EUR 2,770; assessments pertaining to the reporting period regarding personnel for a total of EUR 10,435; payables to Allianz S.p.A. for the balance of EUR 2,227 of the transaction account open with said entity.

There are no debts with maturity of more than five years.

Revenues

Revenues from normal activities

Item description	2019 accounting period	2020 accounting period
Income	1,195,065	1,056,689

This item includes:

- Funds amounting to € 1,000,000 allocated by the Founder Allianz S.p.A. for the 2020 reporting period.
- Income from third parties amounting to € 42,000 which breaks down as follows: donation from Allianz Bank Financial Advisors S.p.A. for € 40,000, donations for philanthropic and institutional activities of Allianz UMANA MENTE Foundation totalling € 2,000, which break down as follows: € 500 from the Ichemo Srl and € 1,500 from Santambrogio Srl.
- Management surplus from the 2019 accounting period which was carried over (€ 14,689), as established by the Steering Committee in the meeting held on 27 April 2020.

Item description	2019 accounting period	2020 accounting period
Revenues for specific destination	45,000	203,000

This item consists of donations from the donors listed below:

- Allianz S.p.A.: € 25,000, and Allianz Bank Financial Advisors S.p.A.: € 20,000 for the Allianz Group 2020 Christmas initiatives.
- Italia per il Dono Foundation for € 130,000 for the "Casa-Teatro" project.
- Borsa Italiana-London Stock Exchange Group through

CAF - Charity Aid Foundation for € 25,000 for the "Learning from Excellence" project.

- Allianz Real Estate for € 3,000 for the "L'Orto e aia nel Borgo" project.

Item description	2019 accounting period	2020 accounting period
Surplus on projects related to previous accounting years	2,850	0

This item at 31.12.2020 reported no balance.

Financial and equity revenues

Item description	2019 accounting period	2020 accounting period
Income from securities	0	0
Income from bank deposits	0	0
Total financial and equity revenues	0	0

There was no income in the 2020 accounting period.

Charges

Charges for normal activities

Item description	2019 accounting period	2020 accounting period
Approved contributions	851,295	689,515

Details of the projects approved for funding in the accounting period under review are provided in the Management Report.

Item description	2019 accounting period	2020 accounting period
Contributions for specific destination	45,000	203,000

This item refers to the following projects:

- "ConcretaMente": € 20,000 allocated to the project by Allianz Bank Financial Advisors S.p.A., as part of the

Christmas 2020 initiatives and € 20,000 by Allianz S.p.A., as part of the Christmas 2020 initiatives.

- “Casa-Teatro” to which € 130,000 was allocated, raised by the Allianz UMANA MENTE Foundation on the “Charity Events Fund” opened at the Italia per il Dono Foundation.
- “Learning from Excellence” to which € 25,000, donated by Borsa Italiana-London Stock Exchange Group Foundation as part of the project partnership, was allocated.
- “L’Orto e l’aia nel Borgo” to which € 3,000 was allocated by Allianz Real Estate for the Christmas social projects.
- Allianz 2020 Christmas initiative to which EUR 5,000 was allocated for socially useful projects.

Item description	2019 accounting period	2020 accounting period
Project integrations	37,673	21,732

The are also reported in the Management Report.

Item description	2019 accounting period	2020 accounting period
Studies and research	0	0

Item description	2019 accounting period	2020 accounting period
Project consultancy	0	0

Item description	2019 accounting period	2020 accounting period
Membership due	430	23,200

The item Membership due refers to the payment of membership fees for the Fondazione Italia per il Dono ONLUS amounting to € 20,000, FAREMUTUA amounting to € € 450 and to the Sodalitas Foundation for € 2,750.

Management charges

Management charges totalled € 234,150 and include all costs incurred by the Foundation to carry out its activities: provision of service costs (€ 50,554), overheads (€ 26,161) and staff-related costs (€ 157,435); this charge includes the provision for employees detailed under payables.

Tax for the period

Item description	2019 accounting period	2020 accounting period
Irap	8,741	2,719

Tax for the period consisted of Irap tax for the 2020 accounting period and contingent assets for taxes from previous accounting periods.

Allianz UMANA MENTE Foundation
The President

Board of Auditors' Report

To the Steering Board of the Alianz UMANA MENTE Foundation.

The Management Board of the Foundation, in accordance with article 17 of the Statute, has approved the draft Financial Statements at 31 December 2020 – consisting of the Balance Sheet, the Management Report and the Notes to the Accounts – to be presented for the approval of the Steering Board. All the documentation was made immediately available to the auditors for their due control.

During the accounting period that ended on 31 December 2020, our activities were guided by the rules of conduct outlined in the document “Il controllo indipendente negli enti non-profit e il contributo professionale del dottore commercialista e dell'esperto contabile” [The Independent Control of Non-Profit Bodies and the Professional Contribution of Chartered Accountants] recommended by the Consiglio Nazionale dei Dottori Commercialisti e degli Esperti Contabili [Italian National Board of Chartered Accountants].

Specifically:

- We checked there was compliance with the law, the act of incorporation and with charter bylaws, as well as with the principles of proper administration and operation of the Foundation.
- We attended meetings of the Steering Board and of the Management Board, which were held in compliance with statutory, legal and regulatory requirements that govern their proceedings. We can reasonably guarantee that the approved resolutions comply with the law and with the Foundation charter and bylaws and are not manifestly imprudent or risk prone. There are potentially no conflicts of interest, and the resolutions are not such that they would affect the integrity of the Foundation's assets.
- We gained information and supervised the Foundation's main activities, and we identified no irregularities.
- We assessed and supervised the suitability of the accounting and administration system and whether such system provides a reliable representation of management activities. We did so by obtaining information from the relevant officers and by examining the Foundation's documents. With regard to this area, we have no particular findings to report.
- Based on the requirements under said CNDCEC [National Board of Chartered Accountants] document, we verified that the financial statements and accounts corresponded to the information we obtained through the performance of our duties. The purpose of the audit was to collect all facts and information needed

to ascertain whether the financial statements and accounts contained significant errors and whether, overall, they were reliable. We believe the tasks performed provide a reasonable foundation for us to express our professional opinion.

In our opinion, based on what we have examined, there are no factors that lead us to hold that the financial statements and accounts for the 2020 accounting period, consisting of the Balance Sheet, the Management Report and the Notes to the Accounts, are not compliant with the rules governing the preparation of financial reporting disclosures and are not a fair and truthful representation of the Foundation's assets, liabilities and financial position and its operating result for the reporting period.

Having considered the foregoing and on conclusion of the audit conducted, the auditors express an opinion in favour of approval of the draft annual report and accounts year ends 2020, as prepared, as well as the proposed allocation of the operating result.

Milan, 16 April 2021

THE BOARD OF AUDITORS



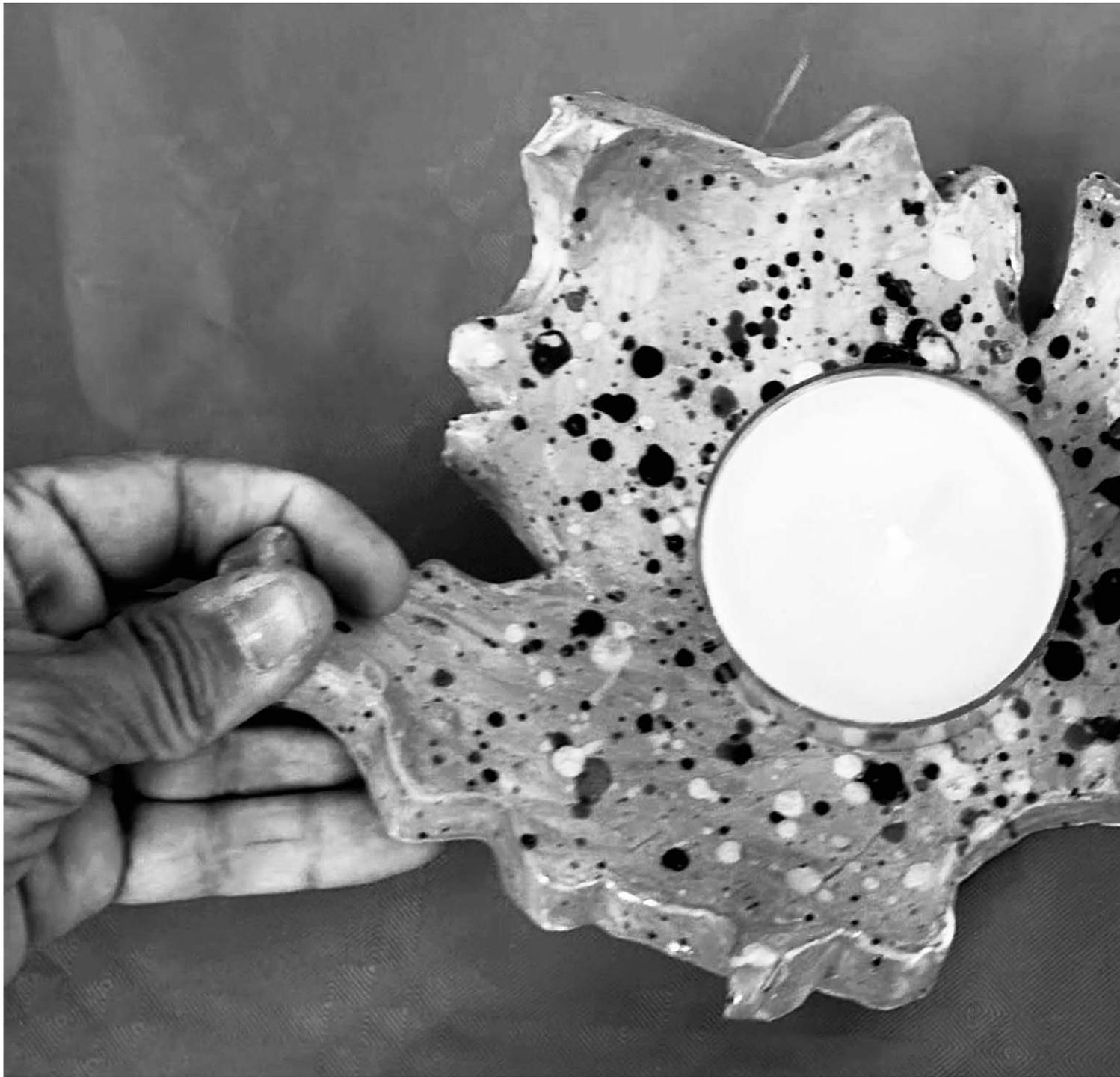
Fabrizio Carazzai



Marco Luigi Brughera

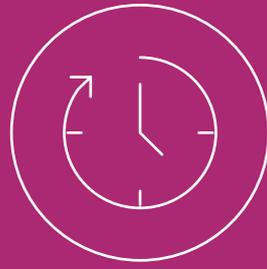
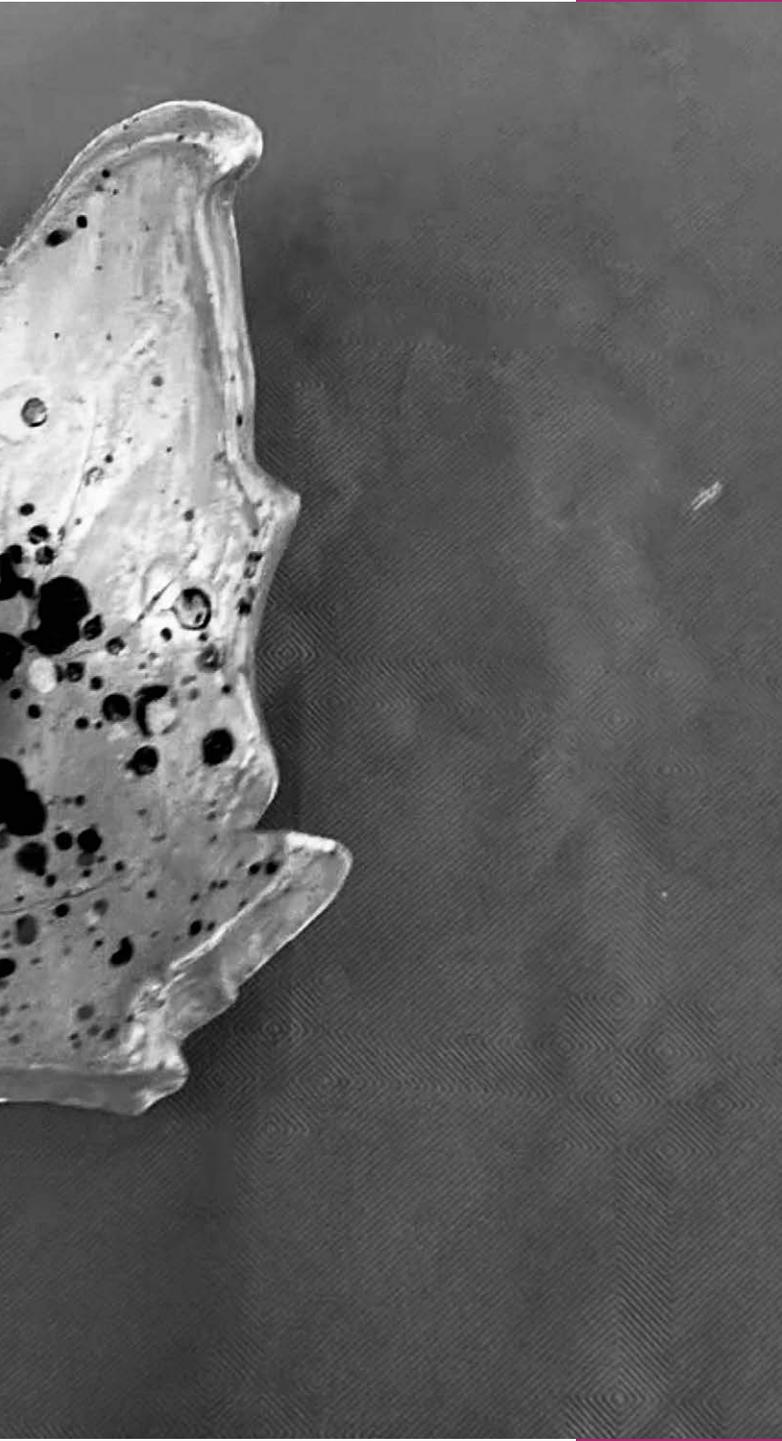


Giorgio Picone



A long journey always
begins with an initial step
and then another
and another.

Mahatma Gandhi



The Future

Areas of activity planned for 2021

In 2020, the Allianz UMANA MENTE Foundation continued its commitment to satisfy emerging social needs and support people who face difficulties, offering its resources and professional skills.

The Foundation intends to pursue long-term activities for the purpose of improving social conditions. In this way, it aims to satisfy the interests of its stakeholders and pursue long-term, lasting change.

Specifically, it intends to be a real player that plans and manages its own projects and activities, acting as a catalyst for resources by activating partnerships with Italian non-profit organisations.

To find out about all the opportunities for co-operating and partnering with the Foundation, to learn about the project areas active in 2021 and how to apply for support, please consult website www.umanamente.allianz.it or sign up for the Foundation's newsletter, by sending an e-mail to info@umana-mente.it.

Areas of activity planned for 2021

In the face of the health emergency, the Foundation will evaluate possibly suspending planned projects and initiatives.

The Foundation may consider helping non-profit organisations reorganise their activities, providing the necessary support for those in need on a remote basis.

1. Job Placement

Learning from Excellence 2021 & TutorialMe

We are continuing to help young people with the aim of laying solid foundations for their future. The ninth edition of the Impariamo dall'eccellenza (Learning from Excellence)] project will be held in 2021. The project offers young people from troubled backgrounds the opportunity of an internship in one of the hotels taking part in the project. Non-profit organisations can send the candidacies of their youngsters by following the instructions on website www.umanamente.allianz.it. To support this initiative, enhancement of www.tutorialme.it will continue, to facilitate the selection, management and monitoring of the project beneficiaries. The platform will also offer training opportunities for youngsters by posting video tutorials.

TutorialMe – Managing Disability

In 2021, support for platform www.managingdisability.it will continue. The platform, created by the Allianz UMANA MENTE Foundation under the supervision of the Coordination of the Universities in Lombardy for Disability - CALD, to accompany young people with disabilities into the world of work and to stimulate a new „work-disability“ approach.

Youth in Action for Sustainable Development Goals

The Foundation's collaboration with the Italian Accenture Foundation initiative will continue in 2021, to collect

and reward the best project ideas to help achieve the Sustainable Development Goals (SDGs) of the United Nations' 2030 Agenda.

2. Social Farming

The Vegetable Garden and the Farmyard at the Borgo and Vi.Ve.

Support continues for the San Felice social Vegetable Garden, a project set up in 2012 which has become a model for interaction between senior citizens and people with disabilities who work every day on the land allocated to the project. Support also continues for the Vi.Ve. project, giving the youngsters working in the Vegetable Garden and other people with disabilities from the Siena area the opportunity to experience living independently in preparation for “during and after us”.

Other Projects

Three new projects developed by the Allianz UMANA MENTE Foundation in partnership with other non-profit organisations and for-profit entities will be launched in 2021, to develop constructive cooperation.

The projects include:

Hol4All: A Holiday for everyone!

This is a social integration and participation project developed by the Allianz UMANA MENTE Foundation to offer a free holiday at the TH Madonna di Campiglio Golf Hotel to children and adolescents aged between 0 and 20 with rare diseases, together with their siblings and parents. For more information and to send in candidacies, the non-profit organisations should refer to the section on website www.umanamente.allianz.it.

Home Theatre

Given the success achieved in previous years in supporting non-profit organisations active in theatre, the Foundation intends to continue its commitment in 2021 by creating a

place where these experiences can be correctly valorised: a place suitable for the needs of the theatre and where new challenges can be tackled. For this, a series of theatre workshops will be held, led by qualified teachers who will give lessons on stage disciplines and organise scouting activities to recruit top talents with a view to forming a permanent theatre company.

Post-Diagnosis Centre – Allianz UMANA MENTE Home

When a diagnosis is received, knowing that one's child has a rare genetic disease is a time of stress, fear and anxiety for parents. Casa UMANA MENTE Allianz (UMANNA MENTE Allianz Home) will be a place to support and safeguard families, providing them with all the information they need to deal with the diagnosis and the possible medical treatments.





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